

HAMPDEN COUNTY CONTINUUM OF CARE

Board of Directors

Springfield Municipal Operations Center
70 Tapley St., Springfield, MA

June 22, 2018, 8:30 – 10:30 am

Minutes

Present: Lauren Voyer (Way Finders), Marianne Polmatier (RVCC), Kathryn Buckley-Brawner (Catholic Charities), Peter Miller (City of Westfield), Bill Miller (FOH/CSO), Theresa Nicholson (CHD), Paul Bailey (Springfield Partners for Community Action), Gerry McCafferty (City of Springfield), Kate Sweetser-Owens (VA)

Approval of Minutes

The Board reviewed minutes of the February 2, 2018 Board meeting. Kathryn Buckley Brawner moved to approve the minutes, Paul Bailey seconded the motion, and the Board voted unanimously to approve the minutes.

News and Reports

Built for Zero

The CoC has committed to a third year of participation in the Build for Zero Learning Collaborative. This national initiative brings together technical assistance providers and CoCs to work toward improving their systems to drive toward ending chronic and veteran homelessness. Beginning last year, there are 4 sessions a year that CoC teams travel to and work toward setting and updating goals and creating the strategies to reach those goals. The next learning session takes place June 27-28. The team that will travel to Detroit is Laura Robertson (Catholic Charities), Christina Ruest (CSO/FOH), Herschelle Reaves (BHN/Mission West), Kate Sweetser-Owens (VA) and Gerry McCafferty (City of Springfield). Over the prior year, one team traveled to 4 learning sessions. For the upcoming year, we have decided to send a mix of new and seasoned people to each session.

Coordinated Entry

The CoC has fully implemented coordinated entry for chronically homeless individuals, and is moving into development of coordinated entry for families and youth. There are by-name lists for each of these populations, as well as monthly case conferencing. In July, there will be training on the Green River system for family provider staff, so that they can begin working in the system.

Youth

The CoC is participating in a year-long Youth Coordinated Entry Learning Collaborative organized by the organization MANY. This involves 8 phone calls over the next year, with presenters, facilitators, and interaction with other CoCs. Gandara and CHD's Safety Zone are participating.

Hurricane-Displaced Households

For the point-in-time count, the CoC obtained the number of families staying in hotels in Hampden County with support from FEMA—it was 339 households, made up of 1047 people. These people meet the definition of homeless and were reported to HUD in the PIT count. There were many more families who were doubled up or who had relocated and found housing—the estimate is that a total of 5000 people relocated to Hampden County following the 2017 hurricanes. The doubled-up households do not qualify for assistance from our CoC or ESG funds. (Doubled up households DO qualify as emergency applications for state-funded public housing.)

The families supported by FEMA funds have been at risk, because FEMA has announced that it will not pay for hotel rooms any more after June 30. Over the past few months, Catholic Charities has assisted 115 of the hotel families to settle in housing, and it has another 100 families that are eligible for assistance and looking for a unit, or have somehow resolved without assistance.

The CoC Board voted by email to transfer surplus funds to Catholic Charities, which resulted in a transfer of over \$200,000, which is being used to assist these families (in addition to CoC and ESG grant programs operated by Catholic Charities). Catholic Charities will need to cut back on serving new households in the new fiscal year because it has committed so much funding in advance for the hurricane-displaced families.

Lauren Voyer reported that the state will be providing assistance to these families. The state will take over hotel payments for families that have not been housed as of July 1. This number is currently 116. The state has also established the Massachusetts Evacuee Temporary Assistance Reserve (METAR) program, which can provide \$8000 in “HomeBase-like” funds to eligible families to help them relocate to housing. State funds will enable Way Finders to pay 4 caseworkers for 6 months to work with these families. Lauren noted that there are about a half-dozen families with zero income.

Data Review

Gerry shared the Point-in-Time report and the 2017 Performance Report. Both reports are attached.

Most notable is the very high number of families in shelter, particularly in Springfield. Lauren noted that there are fewer families being placed here from the eastern part of the state, but we noted that our local cities have high numbers of people living below the poverty level, who are often precariously housed. We also mentioned the very long shelter stays that are typical for families, and Lauren reported that more and more scattered site shelter units are being replaced with congregate shelter units.

Planning for FY17 Funding and for FY18 Competition

Planning for FY17 funding

Gerry explained that, now that our CoC has been designated a Unified Funding Agency (UFA), there is some more flexibility to shift funds. Previously, HUD provided the City with a grant agreement for every program, and the City created a contract that mirrored the HUD grant with each CoC subrecipient. Starting July 1, 2017, HUD gave the City one comprehensive grant agreement (with one budget) that covered all programs. Within the large grant, the City-CoC has the ability to shift funds between grantees and between line items. HUD has also made clear that there is a preference that CoCs plan to spend down grants fully, so as not to have unspent funds at the end of the fiscal year.

The CoC has ended each year with unspent funds in the past, for a variety of reasons. Programs may take in rental income that leads to reduced costs in a rental assistance line, or they may lose a staff person and have a gap before the position is filled. Relatively small numbers on individual grants add up with the CoC's 20 grants. The CoC has previously reduced grant amounts for programs that were chronic under-spenders, but even after doing so, the CoC would have had a surplus of a little over \$200,000 this year. This year the Board reallocated those funds to Catholic Charities to assist hurricane-displaced households. As a result of the end-of-year need, the CoC expects to fully spend down all CoC funds this year.

This year, we are able to start planning at the beginning of the fiscal year to program these funds. The Board discussed possibilities for doing so. Two specific needs were noted. Because of a change from a 3-year grant to a 1-year grant, and the agency having exceeded the number in the grant that were to be served, CHD Family Supportive Housing expects to have a funding gap of about \$10,000 this year, as it waits to reduce its program size by attrition. And Catholic Charities has already committed next year's funds to families from Puerto Rico, which means it is likely to serve fewer new households this year. There was also recognition that the 'surplus' funds could create new programming, but that was very difficult because the amount that will be available for next year is unknown at the start of the year.

After conversation, the Board agreed that spending should be reviewed on a quarterly basis, and decisions made as funds are spent on existing programs through the year.

FY18 Competition

HUD released the NOFA for this year's competition two days before the Board meeting. As a result, we know in a big-picture way what is new in this competition, but did not have time to prepare competition materials for review in advance of the Board meeting.

After discussion of some of the issues for this year, the Board agreed to authorize the Application Committee to make final decisions to the scoring rubric or rules for how projects are scored and ranked. The Committee members are CoC Board members that do not compete for CoC funds: Gerry McCafferty, Karen Dean, Alvina Brevard, Alicia Zoeller, and Pamela Schwartz. Paul Bailey agreed to join the Committee this year.

Gerry mentioned that the CoC has easily met the HUD goal of having reallocated more than 20% of funds since FY11, and that this past year's ranking enabled us to get new projects, but lose PSH units at Annie's House. This change has been difficult and disruptive, and the CoC has been working to rehouse the 13 women at Annie's prior to the end of the fiscal year. The Board decided not to make an outright rule, but provided guidance to the Application Committee that the preference for this year will be to rank Bonus projects below renewals, so that it is less likely that we would lose another renewal project this year. The exception would be a combination of a really great new project and very poor performance from an existing project. Current projects are all PSH and RRH, and have histories of strong performance.

The Board requested that this year's updated scoring rubric be circulated for Board input, with the Application Committee making final decisions on it. Gerry noted that HUD is increasing its emphasis on performance, so the rubric should also increase points awarded for performance.

The meeting adjourned.

Point-in-Time Count and Housing Inventory 2018

SPRINGFIELD-HAMPDEN COUNTY CONTINUUM OF CARE

City of Springfield Office of Housing
1600 East Columbus Ave. Springfield, MA 01103

Key Findings and Trends

Total Count

- 2321 homeless persons
- 1047 additional persons in disaster placements (FEMA hotel placements of households from Puerto Rico)¹

Unsheltered

- 44 unsheltered individuals
- Decrease from 2017, but this number fluctuates between 10 and 53.

Families

- 2009 persons in 781 families with children; no unsheltered families were found
- Decrease of 11% since 2014

Individuals

- 312 homeless individuals; of which 44 were unsheltered.
- Decrease of 28% since 2014

Youth

- 25 unaccompanied youth, a decrease of 43% since 2015
- 94 parenting youth, a decrease of 53% since 2015
- Youth have been counted as a subgroup since 2015

Veterans

- 19 veterans
- Decrease of 50% since 2014.

Chronic Homelessness

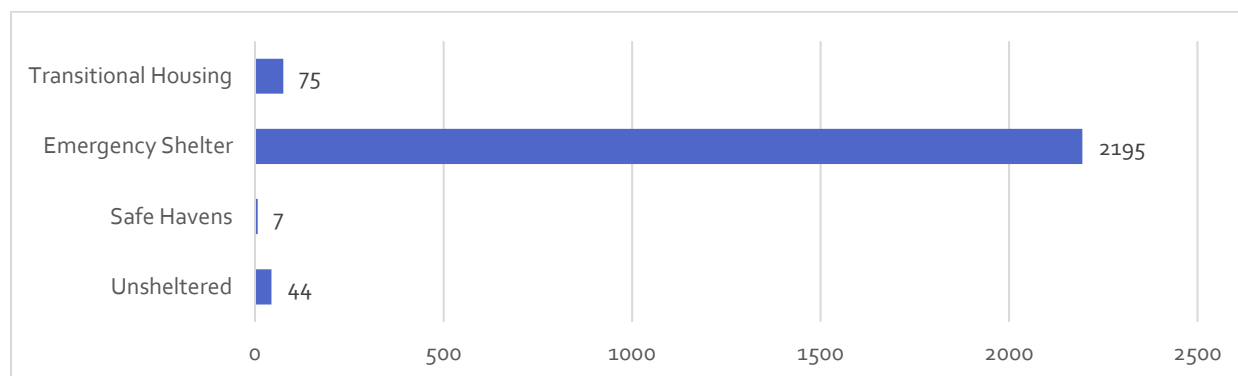
- 59 chronically homeless individuals; decrease of 28% since 2014
- 39 chronically homeless families, made up of 157 people; decrease of 71% since 2014

¹ This number is excluded from the following data and trend analysis, because it is expected to be a one-time occurrence that is unrelated to local conditions that cause or respond to homelessness. The disaster placements are described on page 9 of this report and are included in numbers reported to HUD, shown on the tables on pages 14 to 22. Note that this includes only hurricane-displaced households staying in FEMA-paid hotels; it does not include doubled up households.

Regular Point-in-Time Count – Not Including Disaster Placements

2321

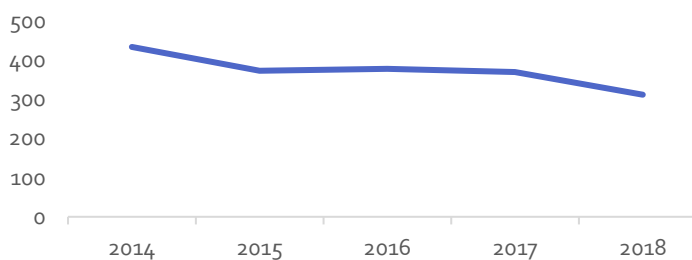
Persons experiencing homelessness on one night
In January 2018 in Hampden County, Massachusetts



312

People in
households
with
**ADULTS
ONLY**

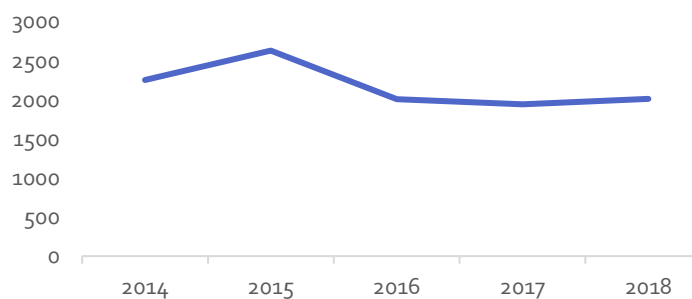
10% decrease since 2017;
28% decrease since 2014



2009

People in
households
with **ADULTS
& CHILDREN**

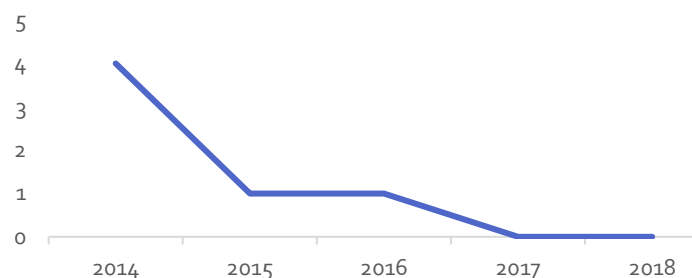
3.5% increase since 2017;
11% decrease since 2014



0

People in
households
with **ONLY
CHILDREN**

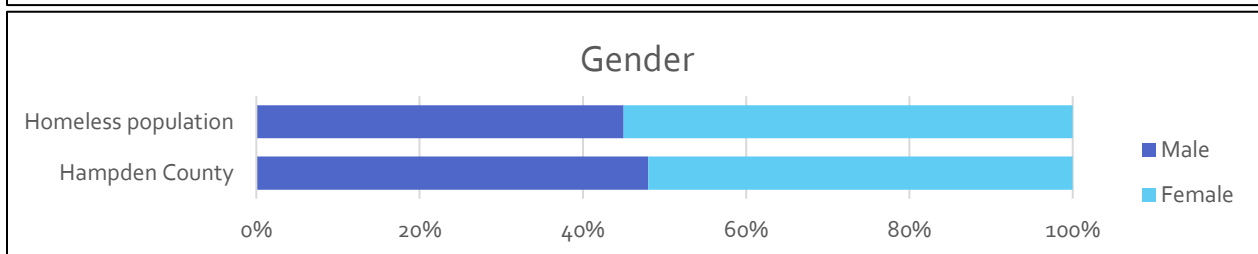
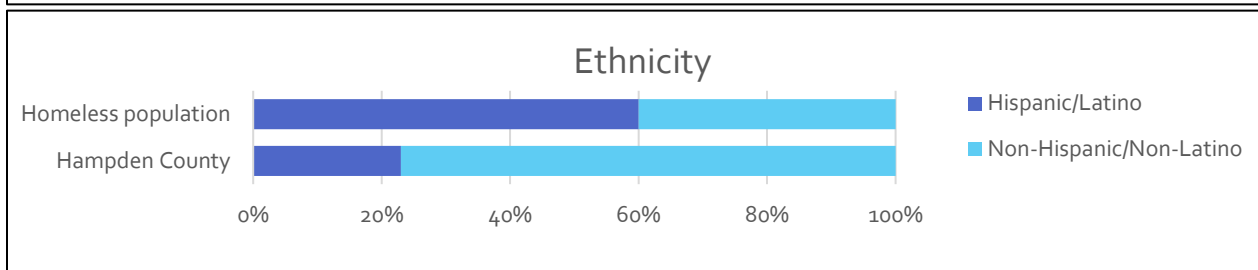
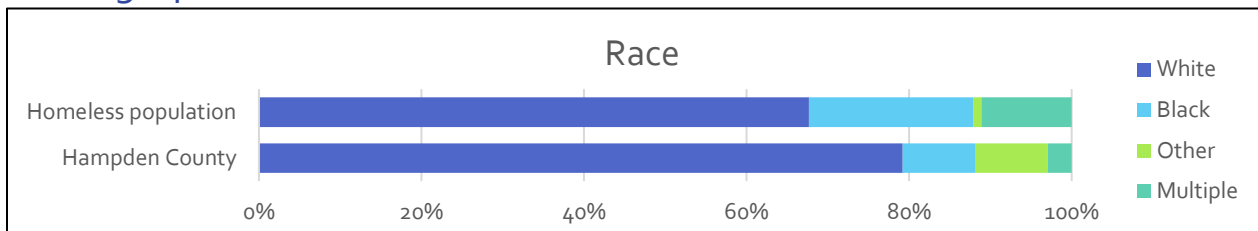
Numbers are too small
to indicate trend



5 Year Trends: 2014-2018

Overall			
	Change	2014	2018
Homelessness rate per 1000 residents	▼	5.73	4.67
Total homeless people	▼ 369 (-14%)	2690	2321
Shelter Type			
	Change	2014	2018
Unsheltered people	▲ 9 (26%)	35	44
People in emergency shelter	▼ 229 (-9%)	2424	2195
People in Safe Haven	=	7	7
People in transitional housing	▼ -161 (-72%)	224	63
Household and Population Types			
	Change	2014	2018
People in households with adults and children	▼ 2843 (-11%)	2252	2009
People in households with adults only	▼ -122 (-28%)	434	312
People in households with only children	▼ -4 (-100%)	4	0
Homeless veterans	▼ -19 (-50%)	38	19
Chronically homeless individuals	▼ -23 (-28%)	83	60
Chronically homeless families	▼ -97 (-71%)	136	39
Unaccompanied youth (under 25)		n/a	25
Unaccompanied parenting youth (under 25)		n/a	94

Demographics







Individuals without Children & Chronically Homeless Individuals

312

Individuals without children

59

Chronically homeless individuals

	44 UNSHELTERED PERSONS	18 CHRONIC
	240 IN EMERGENCY SHELTER	35 CHRONIC
	7 IN SAFE HAVENS	6 CHRONIC
	21 IN TRANSITIONAL HOUSING	



Demographics



Adults with Children (Families)

568 families, made up of **2009** people

39 chronically homeless families, made up of **157** people

 1955 IN EMERGENCY SHELTER	157 CHRONIC
 54 IN TRANSITIONAL HOUSING	

Demographics






Unaccompanied Youth – a subset of the total count

The numbers previously reported include the following youth aged 18-24:

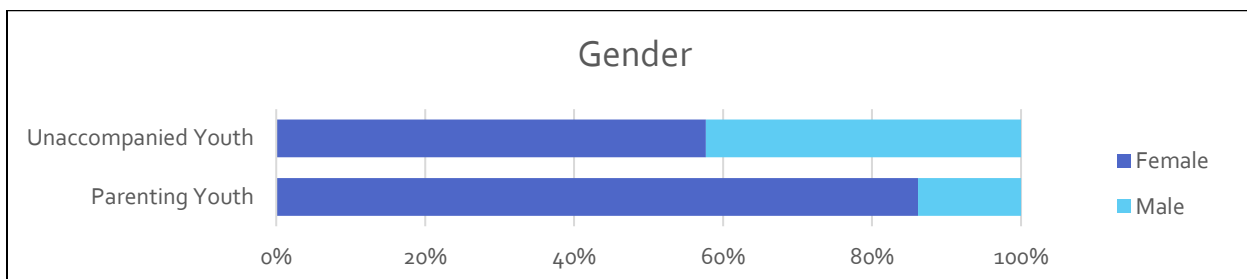
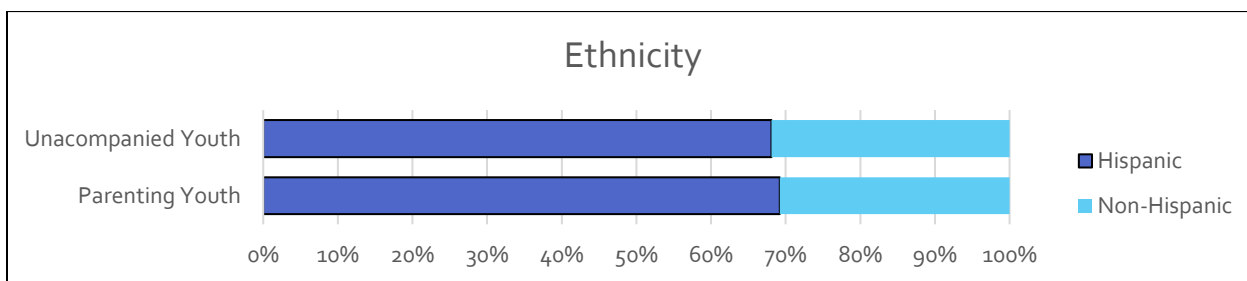
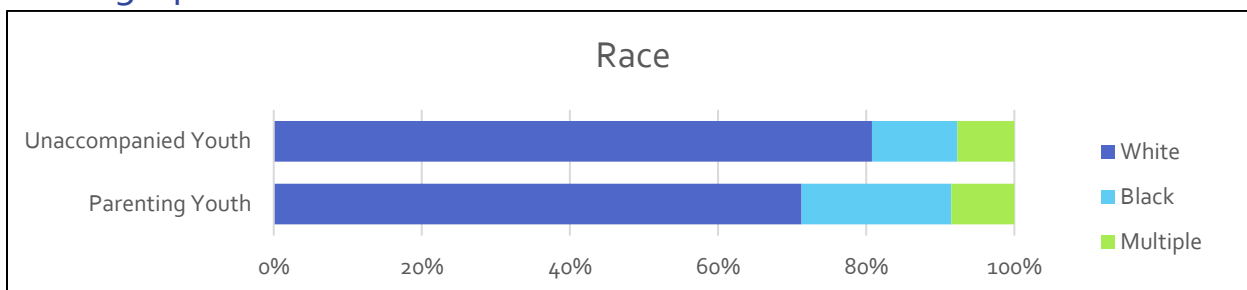
26 unaccompanied youth and

90 parenting youth

The count did not find any unaccompanied youth under 18.

 2 UNSHELTERED YOUTH	2 unaccompanied
 110 IN EMERGENCY SHELTER	24 unaccompanied 86 parenting
 4 IN TRANSITIONAL HOUSING	4 parenting

Demographics






Veterans – a subset of the total count



19

Veterans experiencing homelessness on one night
In January 2018 in Hampden County, Massachusetts

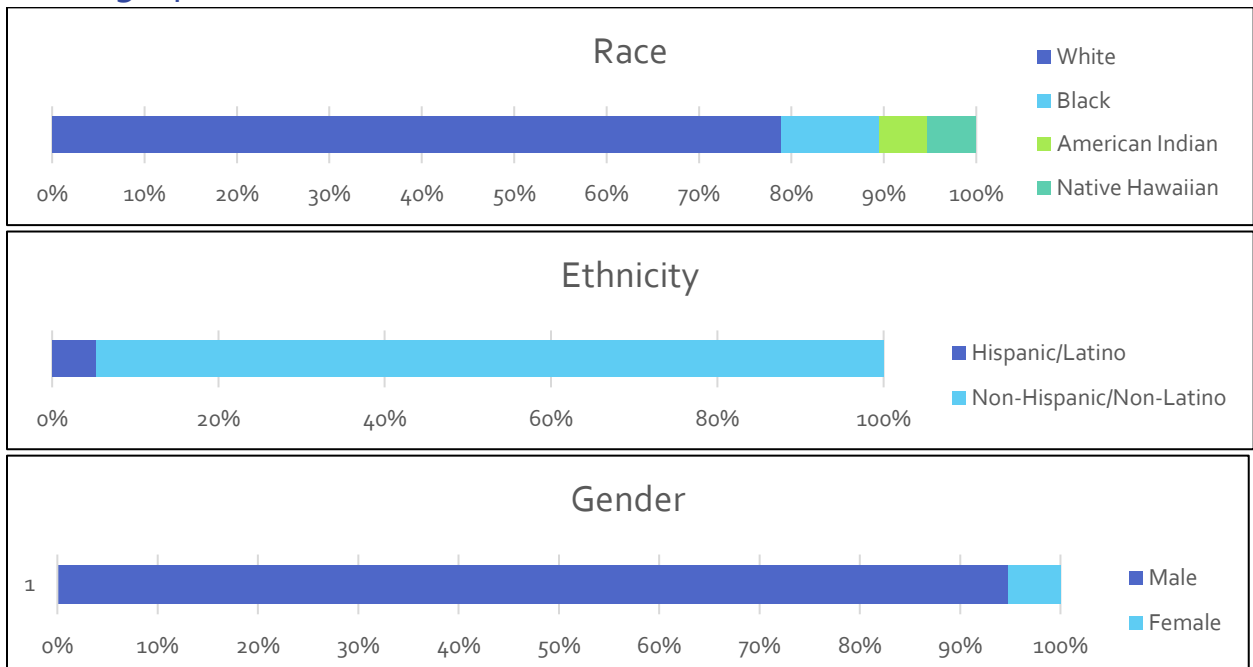
2

Chronically homeless veterans

 3 UNSHELTERED veterans	
 12 veterans in EMERGENCY SHELTER	2 CHRONIC
 4 veterans in TRANSITIONAL HOUSING	

 16 veterans were individuals
 3 veterans were in families with children

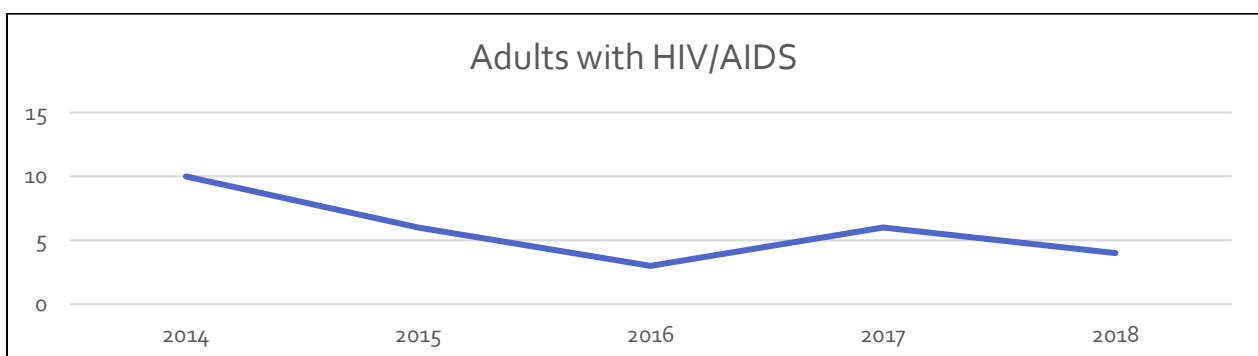
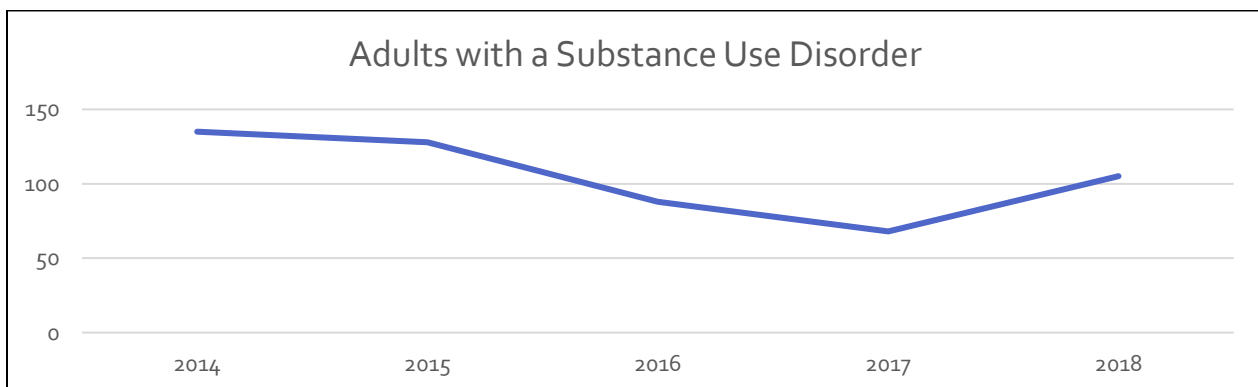
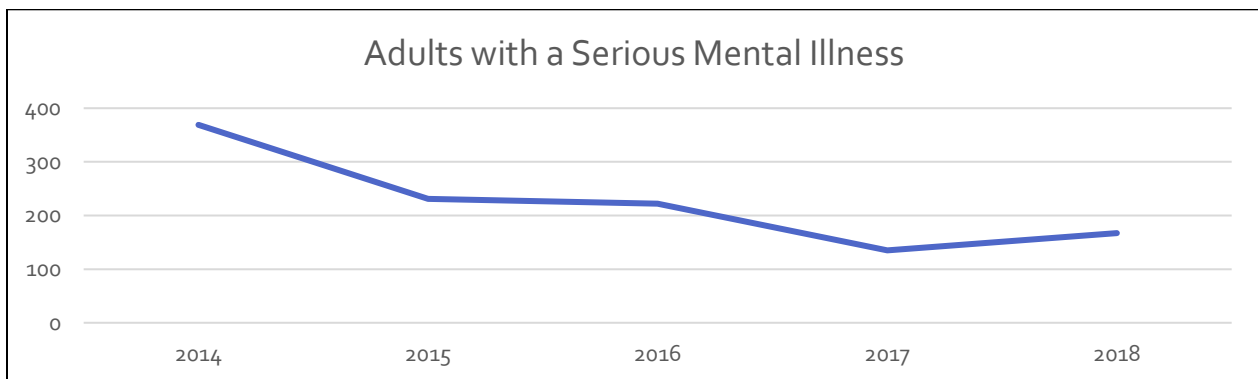
Demographics



Subpopulations

Subpopulation information reflects what is self-reported by persons experiencing homelessness. There is no trend report for persons fleeing domestic violence due to changes in data collection of this characteristic over the years.

	Emergency Shelter	Transitional Housing	Safe Havens	Unsheltered	TOTAL
Adults with a Serious Mental Illness	133	5	7	22	167
Adults with a Substance Use Disorder	80	3	2	20	105
Adults with HIV/AIDS	4	0	0	0	4
Adults Fleeing Domestic Violence	21	2	0	0	23



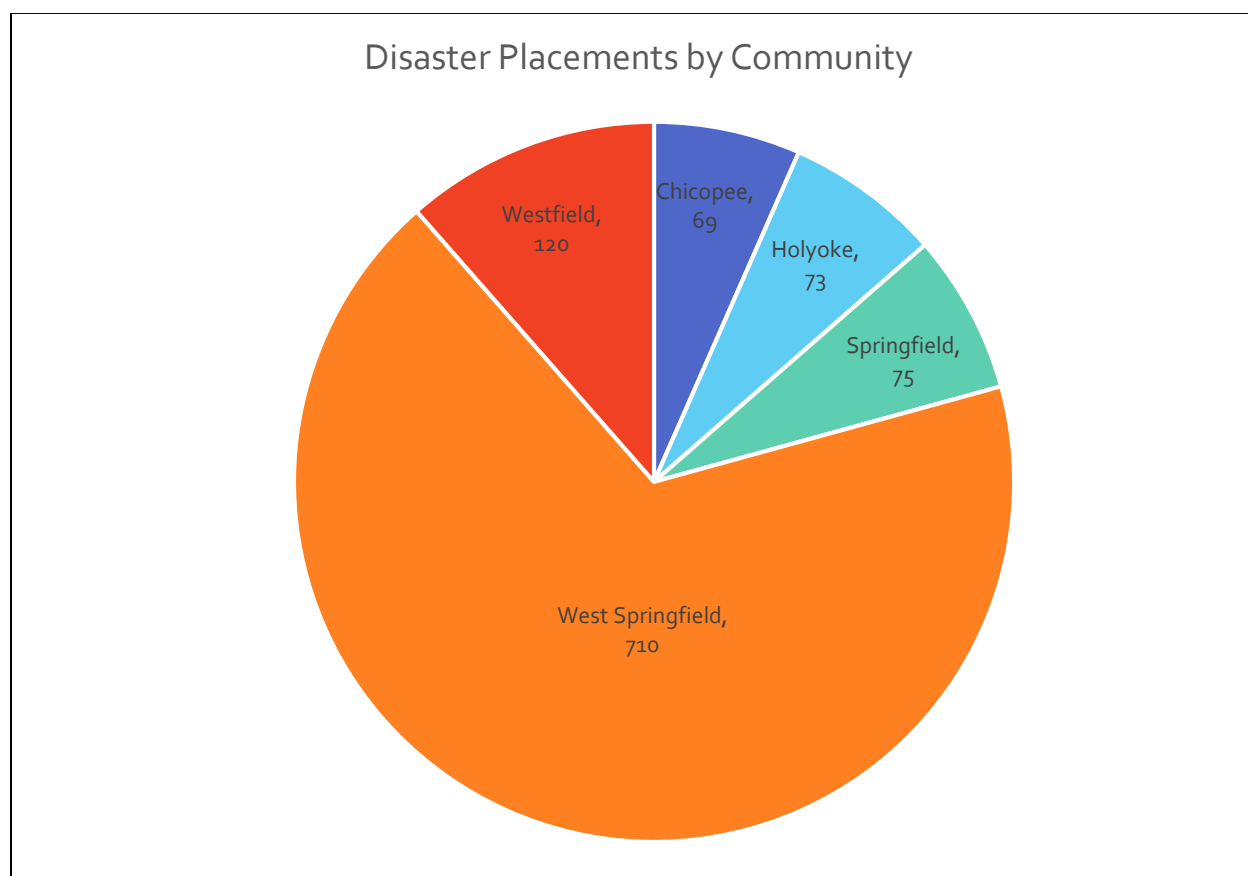
Disaster Placements

The 2018 count included households that were displaced by 2017 hurricanes and living in motels paid for by the Federal Emergency Management Agency (FEMA). These households meet the definition of homeless and are reported as part of the CoC's total homeless number. They are reported separately in this report because their different circumstances cause them to interact differently with the existing homeless system and the separate numbers may be important to policy decisions regarding response.

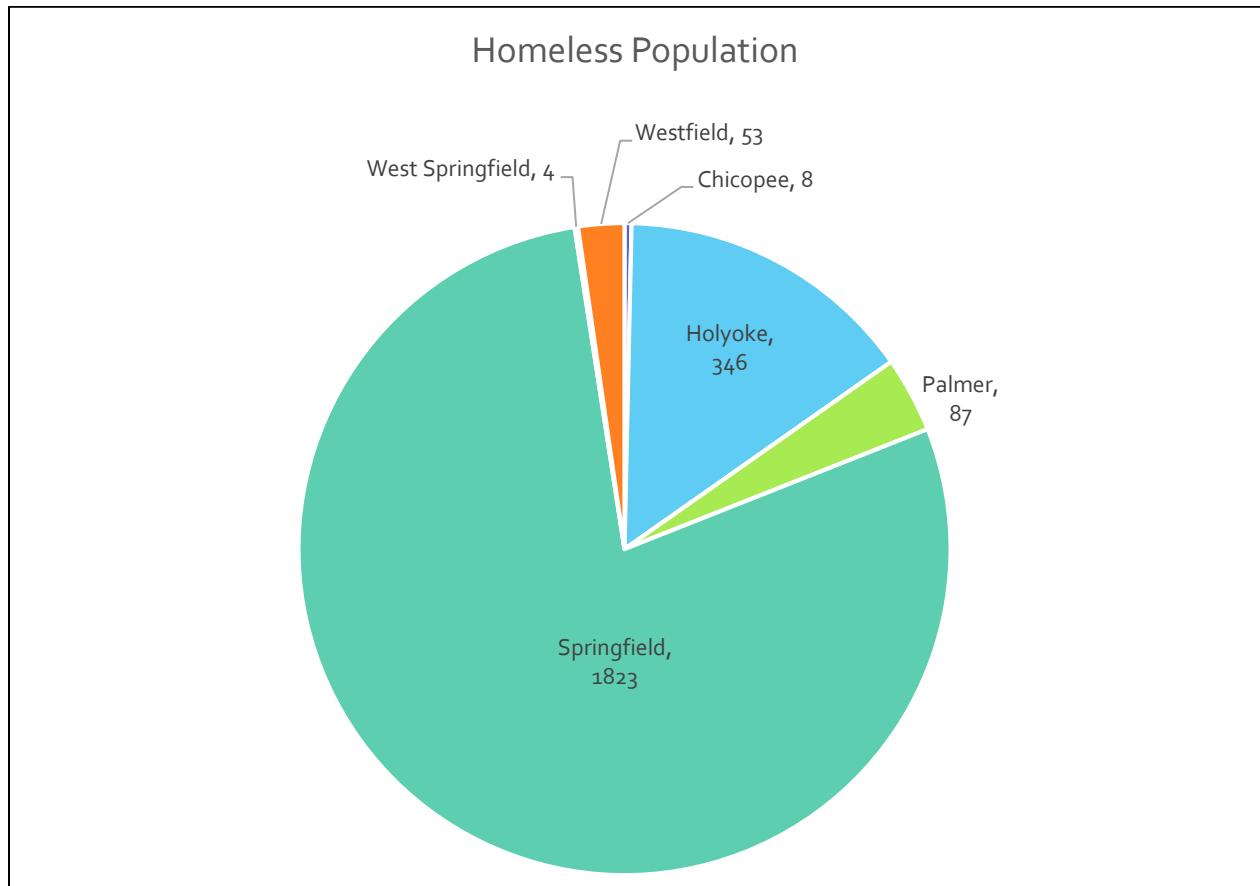
The number of disaster placements also does not reflect the total number of people in Hampden County after displacement due to 2017 hurricanes. This number is limited solely to those in hotels with FEMA support. It does not include households doubled up. It also does not seek to include any of this population who are using the existing shelter system; while this number is believed to be low, there have been some in this population who have used the individual shelter system.

339 households, made up of **1047** people

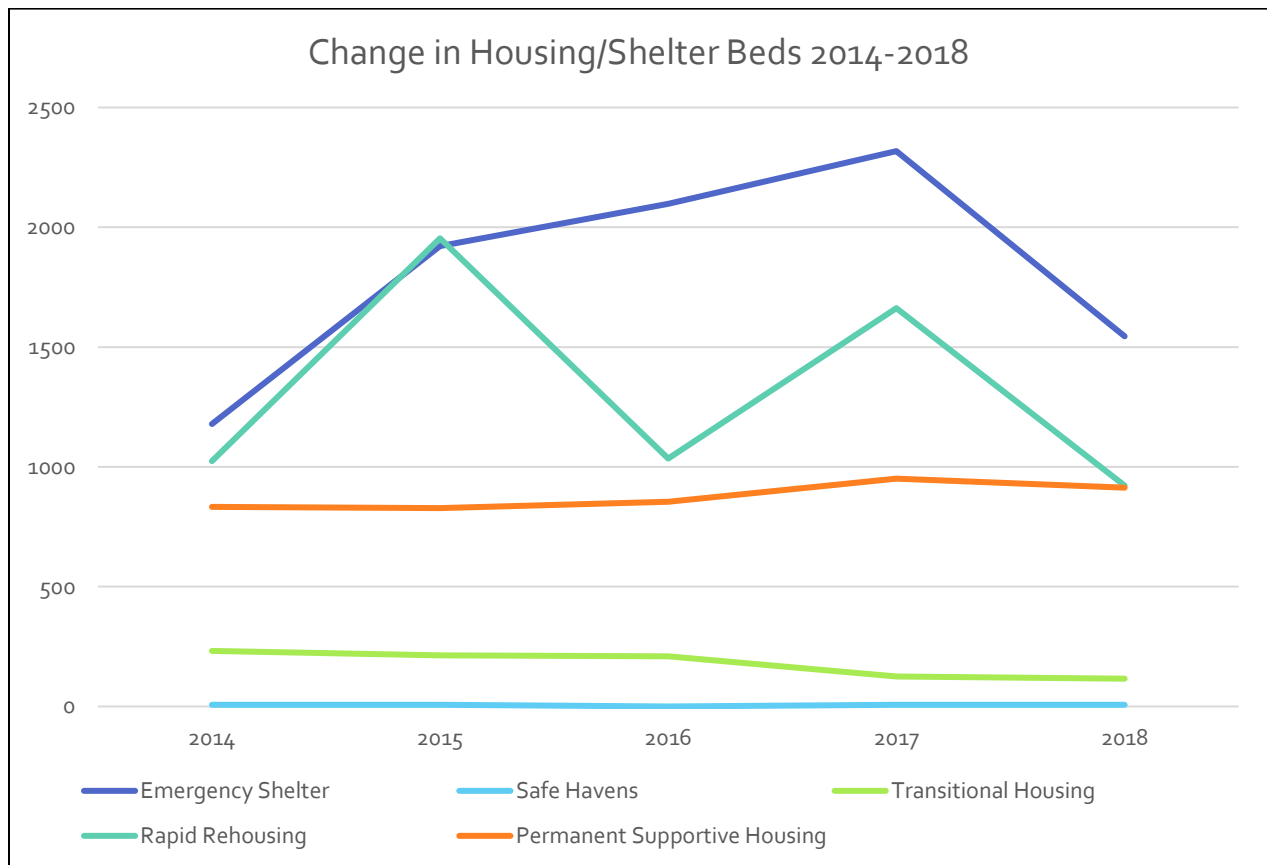
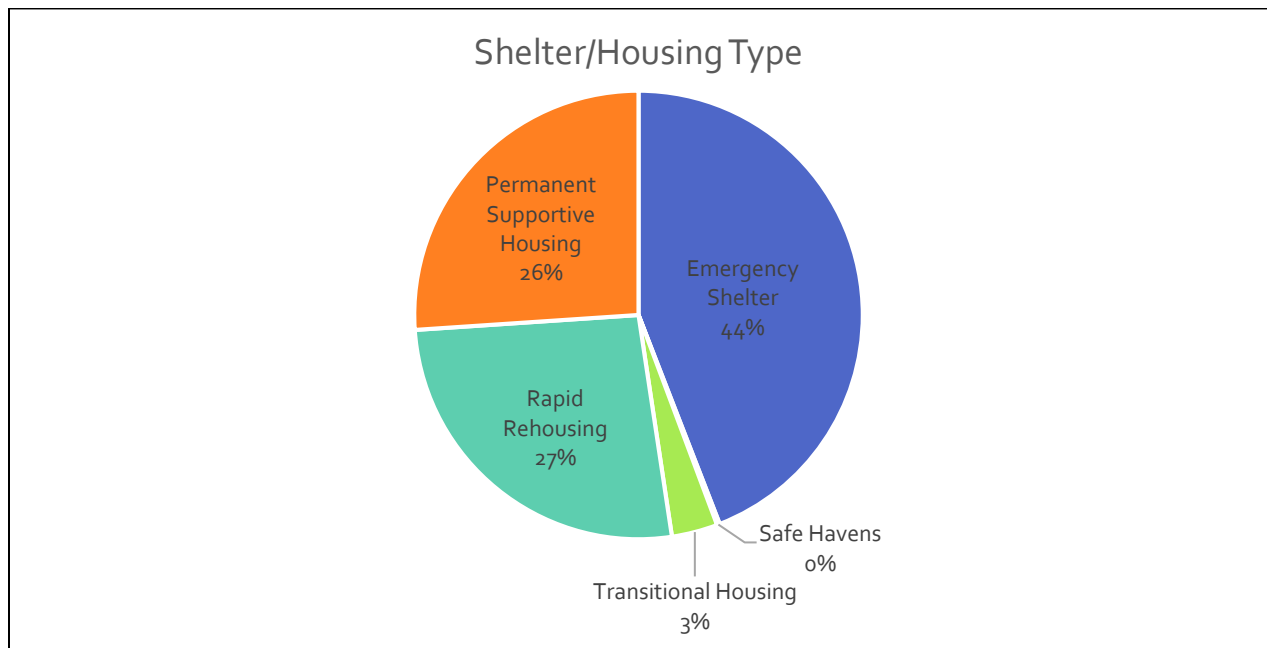
	Households	Persons
Families with Children	234	902
Individuals (households made up of adults only)	105	145

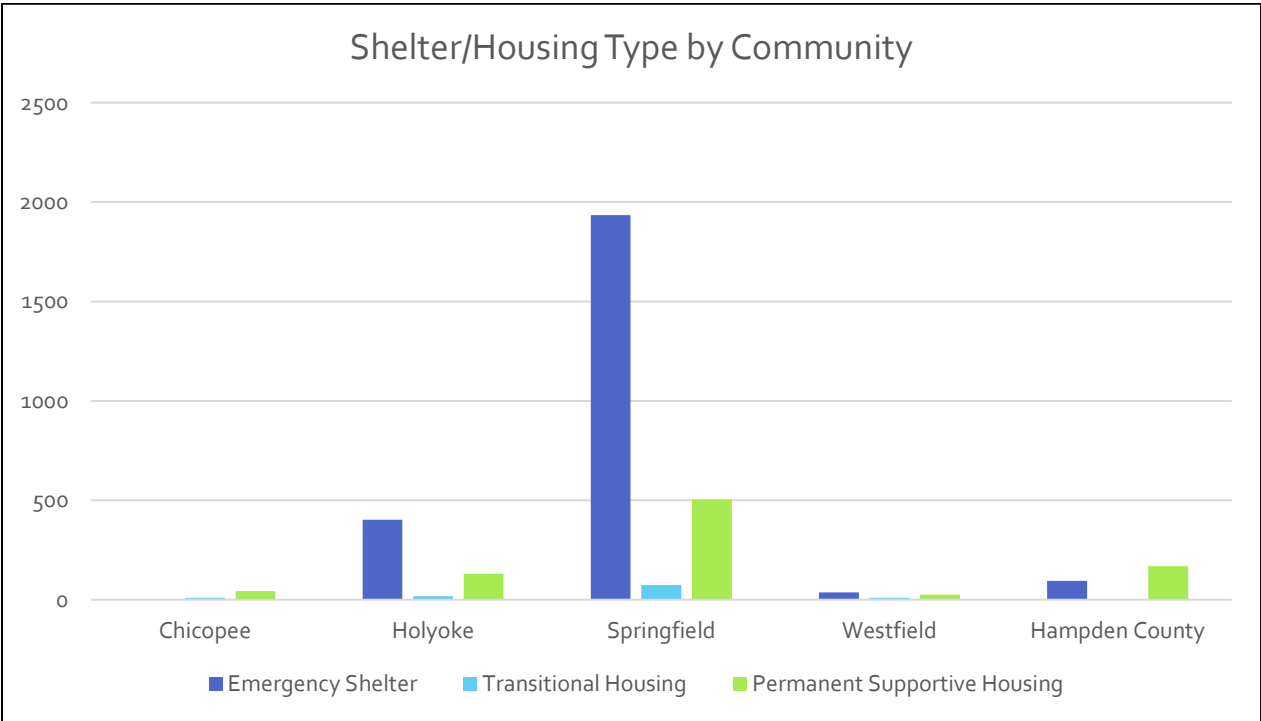
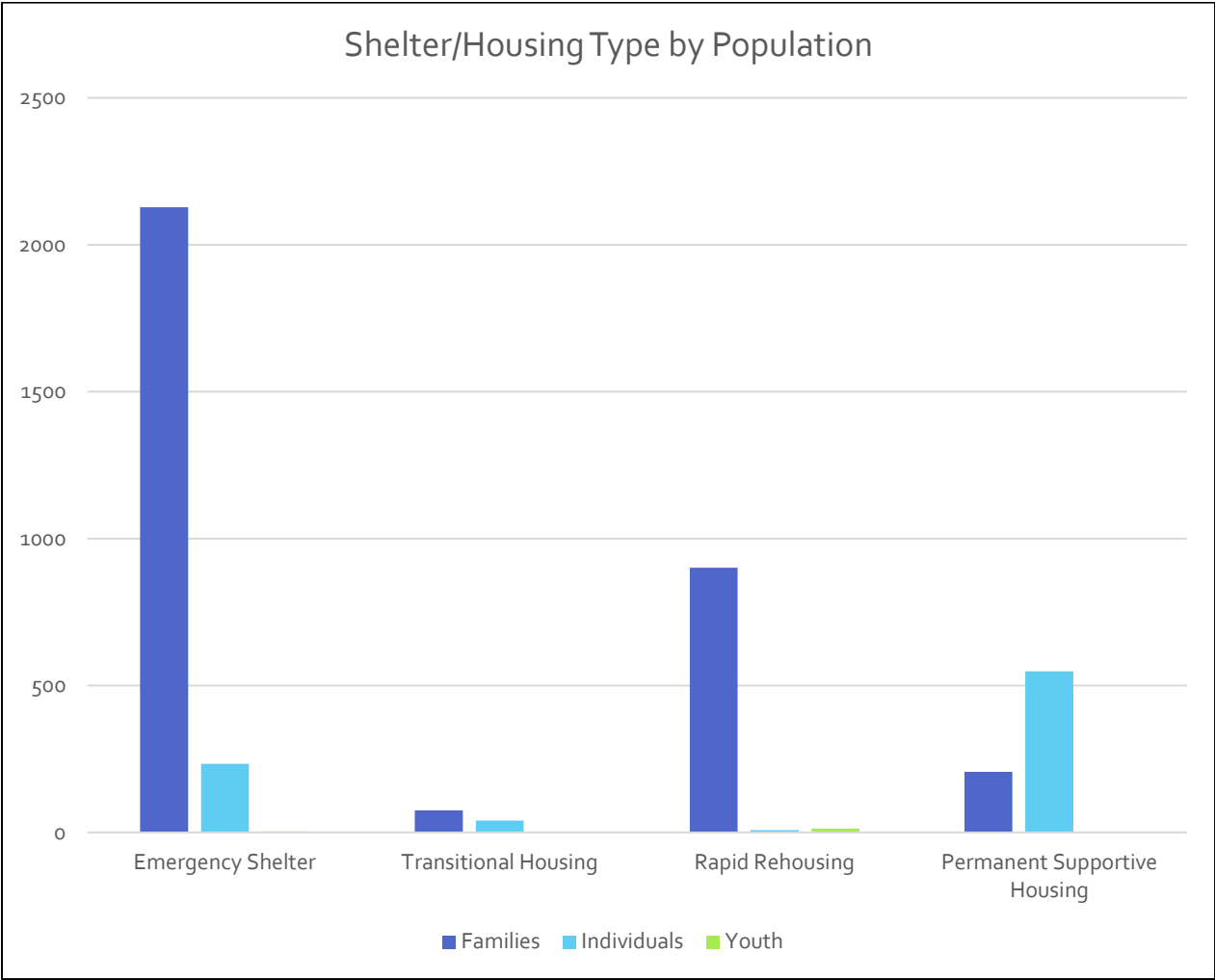


By Community



Shelter & Housing Inventory





Background & Methodology

The 2018 Point-in-Time (PIT) Count is an unduplicated count of persons experiencing homelessness in Hampden County, Massachusetts on the night of Wednesday, January 31, 2018. The US Department of Housing and Urban Development (HUD) requires communities receiving federal Continuum of Care (CoC) funds to count people living in emergency shelters, transitional housing, and places not meant for human habitation on a single night (a “point in time”) at least once every two years.

The PIT count consists of two components:

- the one-night shelter count, which tallies people sleeping in emergency shelters and transitional housing for the homeless
- the unsheltered count, which captures information on people who are in a place not meant for human habitation (e.g., sleeping outside, in a vehicle, tent, or a hallway or abandoned building)

The shelter count is compiled primarily from the Homeless Management Information System (HMIS), which is used by multiple service-provider agencies throughout the year to collect information on people experiencing homelessness. For any shelters that do not use HMIS, volunteers visit the shelter on the night of the count and survey each resident. The street count uses outreach staff and volunteers to canvass places where homeless people are known to stay on the night of the count, and to follow-up throughout the following week at soup kitchens and other sites that serve people who are homeless, to ask people at those sites whether they were unsheltered on the night of the count. All data is cross-checked to remove any duplicate records.

The PIT count includes only those who are “literally homeless” on the night of the count. It does not attempt to count those who are “doubled-up” or “couch-surfing” at the time of the count. In addition to doubled up individuals and families, there are other exclusions in the PIT count. For instance, persons residing in institutions (e.g., jails, juvenile correction facilities, foster care, hospital beds, and detox centers) are excluded.

Unsheltered individuals are identified by 1) a street count conducted on the date of the point-in-time count, in which individuals canvass known locations looking for persons who are homeless, and 2) a service-based count during the week following the date of the count, in which volunteers ask individuals at meal sites where they slept on the night of the count. Identifying information is collected during the street count and service-based count, in order to de-duplicate anyone who may have been counted more than once.

The street count is an imperfect way to find all unsheltered persons, and it is not expected that the unsheltered count is 100% accurate, as there may always be locations that are unchecked. However, the count method is largely consistent from year to year, so the count does identify trends. In 2018, the street count in Springfield was augmented by Springfield Police Department officers, who identified some homeless individuals missed by the outreach and volunteer enumerators.

In Springfield and Hampden County Massachusetts, the PIT count is conducted annually by the Springfield-Hampden County Continuum of Care (CoC), a network of municipalities, organizations, community residents, and businesses that coordinate initiatives with the primary goal of ending homelessness in our community. The lead agency for the CoC is the City of Springfield Office of Housing.

Data Tables – Submitted to HUD

Homeless Population - Total

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	1166	42	7	44	1259
Total Number of Persons	3242	75	7	44	3368
Number of Children Under 18	1637	32	0	0	1669
Number of Persons 18-24	284	5	0	2	291
Number of Persons Over Age 24	1321	38	7	42	1408
GENDER					
Female	1816	42	4	10	1872
Male	1426	33	3	34	1496
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	856	47	6	31	940
Hispanic/ Latino	2386	28	1	13	2428
RACE					
White	2506	57	5	35	2603
Black or African-American	449	11	1	7	468
Asian	8	0	0	0	8
American Indian or Alaska Native	9	3	0	2	14
Native Hawaiian or Other Pacific Islander	1	0	0	0	1
Multiple Races	269	4	1	0	274
CHRONICALLY HOMELESS					
Total Number of Persons	192		6	18	216

Households with at least One Adult and One Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	781	21	0	802
Total Number of Persons	2857	54	0	2911
Number of Children Under 18	1637	32	0	1669
Number of Persons 18-24	260	5	0	265
Number of Persons Over Age 24	960	17	0	977
GENDER				
Female	1676	34	0	1710
Male	1181	20	0	1201
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	711	29	0	740
Hispanic/ Latino	2146	25	0	2171
RACE				
White	2180	41	0	2221
Black or African-American	408	7	0	415
Asian	8	0	0	8
American Indian or Alaska Native	8	3	0	11
Native Hawaiian or Other Pacific Islander	1	0	0	1
Multiple Races	252	3	0	255
CHRONICALLY HOMELESS				
Total Number of Households	39		0	39
Total Number of Persons	157		0	157

Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	385	21	7	44	457
Total Number of Persons	385	21	7	44	457
Number of Persons 18-24	24	0	0	2	26
Number of Persons Over Age 24	361	21	7	42	431
GENDER					
Female	140	8	4	10	162
Male	245	13	33	34	295
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	145	18	6	31	200
Hispanic/ Latino	240	3	1	13	257
RACE					
White	326	16	5	35	382
Black or African-American	41	4	1	7	53
Asian	0	0	0	0	0
American Indian or Alaska Native	1	0	0	2	3
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	17	1	1	0	19
CHRONICALLY HOMELESS					
Total Number of Persons	35		6	18	59

Households with only Children

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	0	0	0	0
Total Number of Persons	0	0	0	0
Number of Children Under 18	0	0	0	0
Number of Persons 18-24	0	0	0	0
Number of Persons Over Age 24	0	0	0	0
GENDER				
Female	0	0	0	0
Male	0	0	0	0
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	0	0	0	0
Hispanic/ Latino	0	0	0	0
RACE				
White	0	0	0	0
Black or African-American	0	0	0	0
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	0	0	0	0
CHRONICALLY HOMELESS				
Total Number of Persons	0	0	0	0

Youth – Unaccompanied Youth Households

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	24	0	0	2	26
Total Number of Persons	24	0	0	2	26
Number of Children Under 18	0	0	0	0	0
Number of Persons 18-24	24	0	0	2	26
GENDER					
Female	14	0	0	1	15
Male	10	0	0	1	11
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	7	0	0	1	8
Hispanic/ Latino	17	0	0	1	18
RACE					
White	20	0	0	1	21
Black or African-American	2	0	0	1	3
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	2	0	0	0	2
CHRONICALLY HOMELESS					
Total Number of Persons	1		0	0	1

Youth – Parenting Youth Households

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	80	4	0	84
Total Number of Persons	205	8	0	213
Total Parenting Youth	90	4	0	94
Total Children in Parenting Youth Households	115	4	0	119
Number of Parenting Youth Under Age 18	0	0	0	0
Children in Households with Parenting Youth Under 18	0	0	0	0
Number of Parenting Youth Age 18 to 24	90	4	0	94
Children in Households with Parenting Youth 18-24	115	4	0	119
GENDER				
Female	77	4	0	81
Male	13	0	0	13
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	27	3	0	30
Hispanic/ Latino	63	1	0	64
RACE				
White	65	2	0	67
Black or African-American	17	2	0	19
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	8	0	0	0
CHRONICALLY HOMELESS				
Total Number of Households	1	0	0	1
Total Number of Persons	3	0	0	3

Veterans - Total

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	12	4	0	3	19
Total Number of Persons	21	4	0	3	28
Number of Veterans	12	4	0	3	19
GENDER					
Female	1	0	0	0	1
Male	11	4	0	3	18
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	11	4	0	3	18
Hispanic/ Latino	1	0	0	0	1
RACE					
White	9	4	0	2	15
Black or African-American	2	0	0	0	2
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	1	0
Native Hawaiian or Other Pacific Islander	1	0	0	0	0
Multiple Races	0	0	0	0	0
CHRONICALLY HOMELESS					
Total Number of Households	1	0	0	0	1
Total Number of Persons	7	0	0	1	8

Veteran – Households with at Least One Adult & One Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	3	0	0	3
Total Number of Persons	12	0	0	12
Number of Veterans	3	0	0	3
GENDER				
Female	1	0	0	1
Male	2	0	0	2
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	2	0	0	2
Hispanic/ Latino	1	0	0	1
RACE				
White	1	0	0	1
Black or African-American	1	0	0	1
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	1	0	0	1
Multiple Races	0	0	0	0
CHRONICALLY HOMELESS				
Total Number of Households	1		0	1
Total Number of Persons	2		0	5

Veteran – Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	9	4	0	3	16
Total Number of Persons	9	4	0	3	16
Number of Veterans	9	4	0	3	16
GENDER					
Female	0	0	0	0	0
Male	9	4	0	3	16
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	9	4	0	3	16
Hispanic/ Latino	0	0	0	0	0
RACE					
White	8	4	0	2	14
Black or African-American	1	0	0	0	1
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	1	1
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	0	0	0	0	0
CHRONICALLY HOMELESS					
Total Number of Persons	2		0	1	3

Data Tables – Population and Beds by Community

Homeless Population by Community

	Total Persons	Persons in Families	Individuals without Children	Veterans	Youth 18-24	Chronically Homeless Individuals
Chicopee						
Unsheltered	2		2			1
Emergency Shelter	2	2				
Transitional Housing	6	6				
Disaster Placements	69	69				
Holyoke						
Unsheltered	9		9	1		6
Emergency Shelter	328	313	15		20	
Transitional Housing	18	18	9			
Disaster Placements	73	64	9			
Palmer						
Emergency Shelter	87	87			2	
Springfield						
Unsheltered	24		24	1	2	6
Emergency Shelter	1833	1616	217	12	88	34
Transitional Housing	41	30	11	5	4	
Disaster Placements	75	61	14			
West Springfield						
Unsheltered	4		4	1		3
Disaster Placements	710	613	97			
Westfield						
Unsheltered	5		5			1
Emergency Shelter	31		31	2	2	2
Safe Havens	7		7			6
Transitional Housing	10		10			
Disaster Placements	120	95	25			

Shelter and Housing Beds by Community

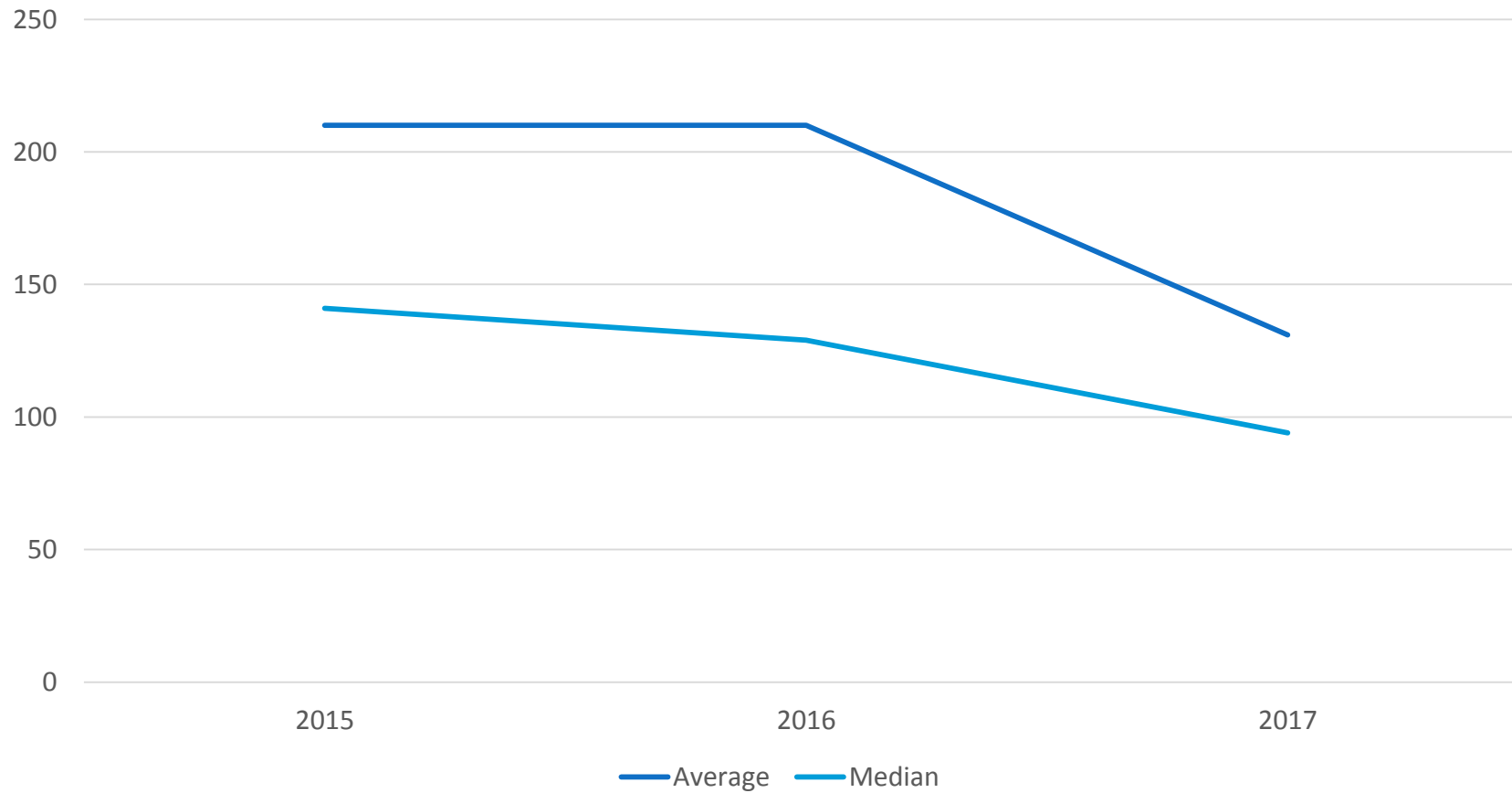
	Individuals	Families	Youth	Veterans	HIV/AIDS	DV
Chicopee						
Emergency Shelter						
Transitional Housing		10				10
Permanent Supportive Housing	59	27		86		
Holyoke						
Emergency Shelter	3	341				27
Transitional Housing		8				8
Permanent Supportive Housing	8	122		27	6	
Springfield						
Emergency Shelter	199	1484	4			36
Transitional Housing	31	57		11		65
Permanent Supportive Housing	432	158		54	46	
Westfield						
Emergency Shelter	37					
Safe Havens	7					
Transitional Housing	10					
Permanent Supportive Housing	53	9	10	19		
Hampden County						
Emergency Shelter		303				
Transitional Housing						
Permanent Supportive Housing	125	43		123		

System Performance Measures 2015-2017

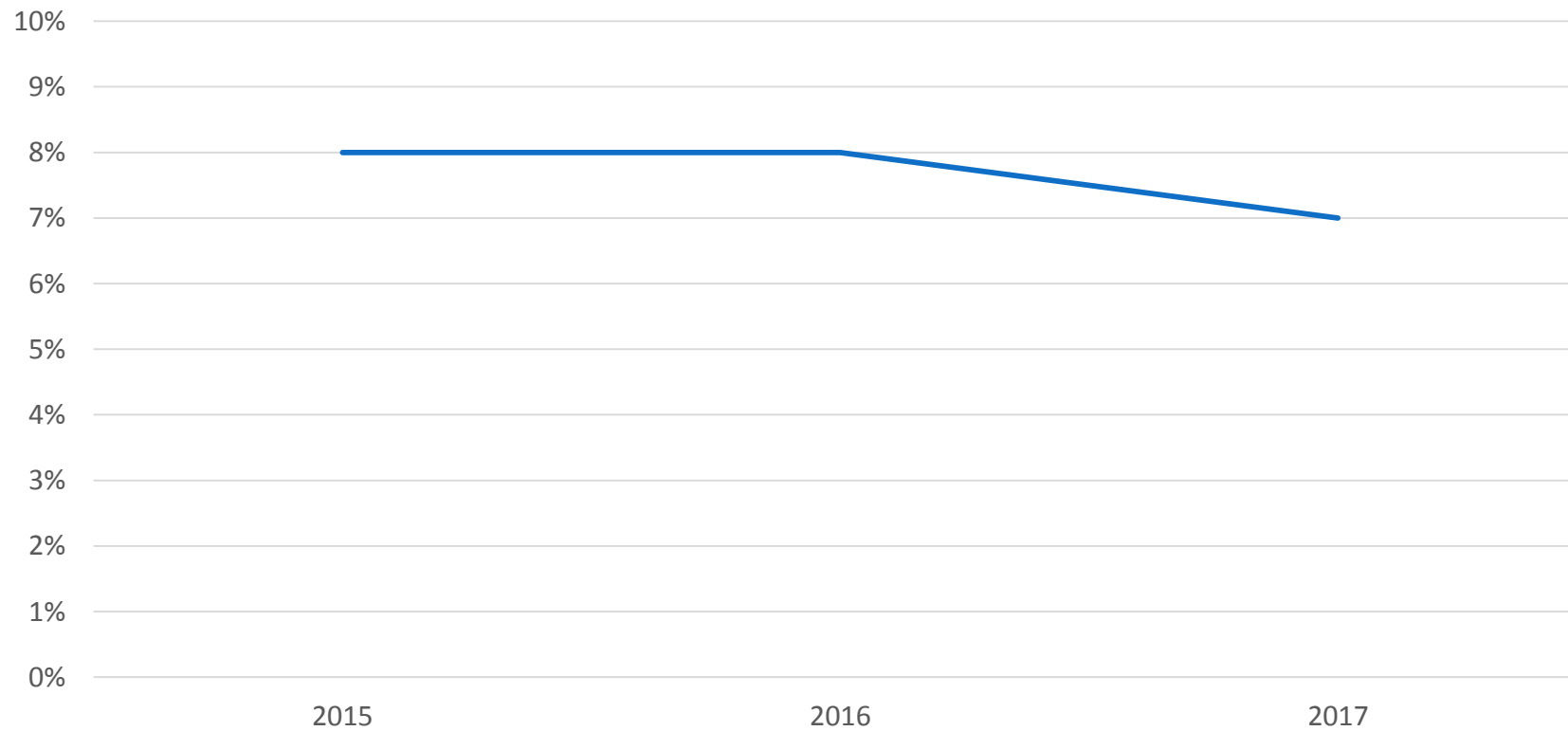
SPRINGFIELD-HAMPDEN COUNTY CONTINUUM OF CARE



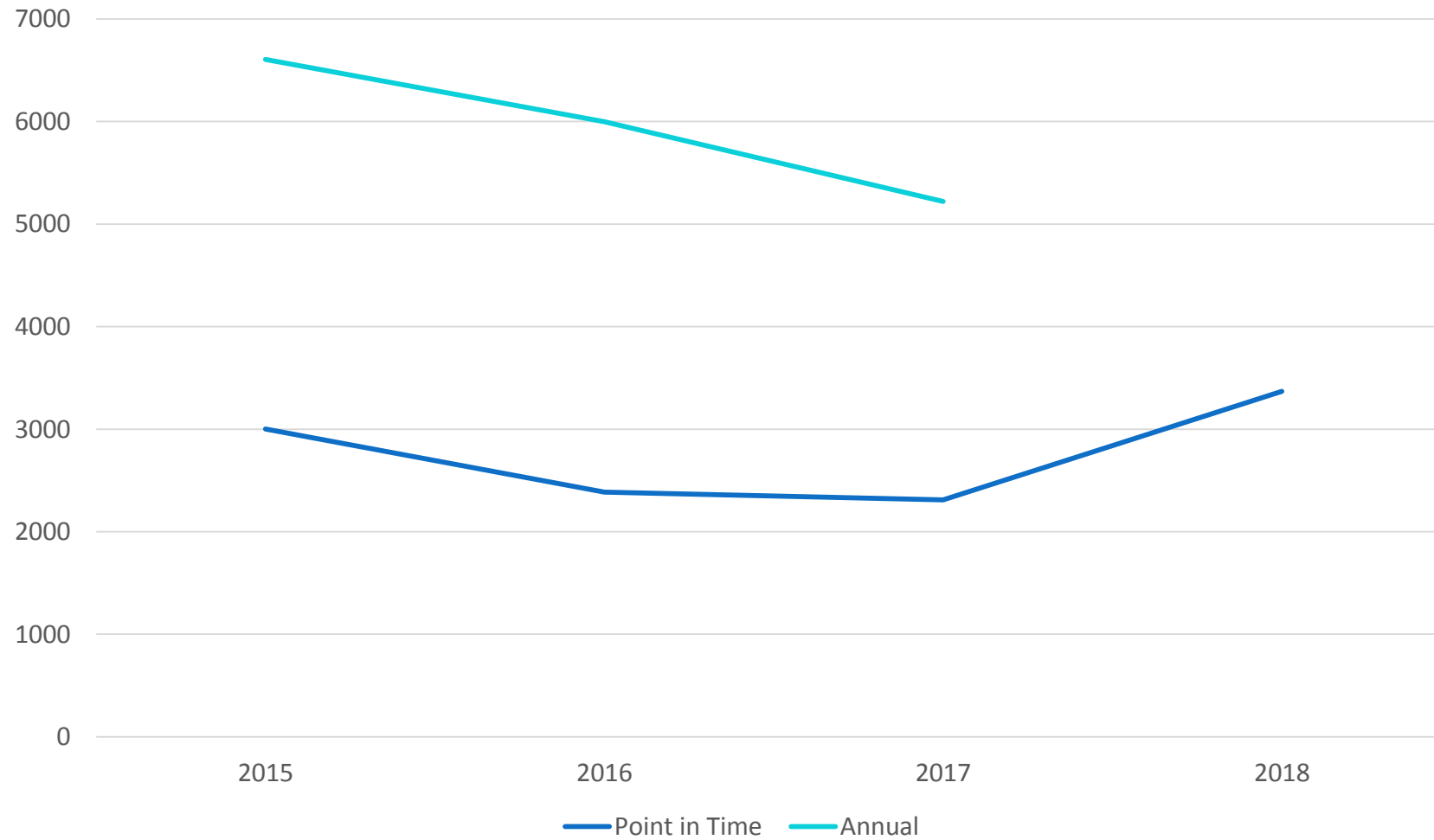
Length of Stay in Emergency Shelter/Safe Havens



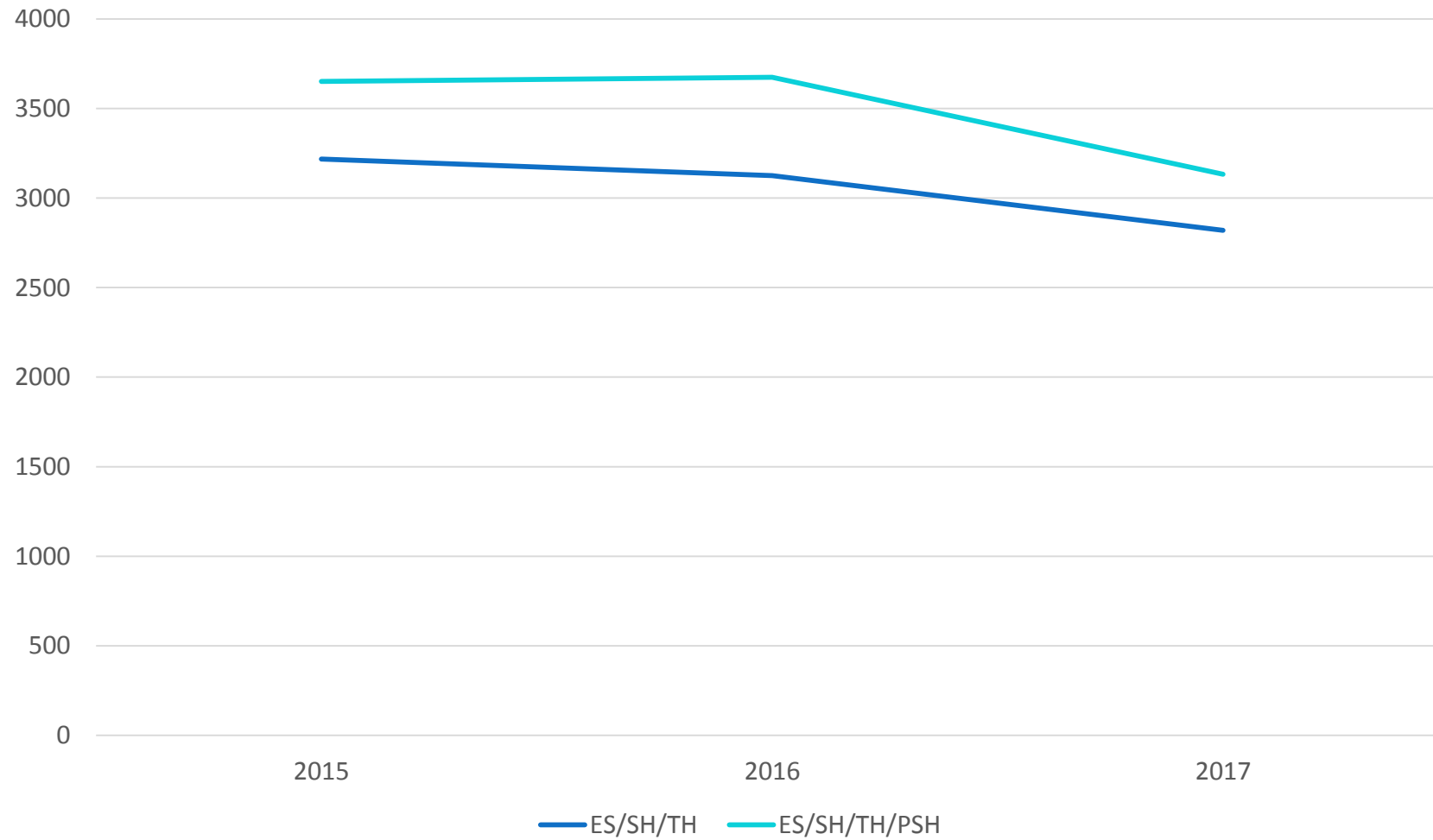
Returns to Homelessness within 2 years of moving to Permanent Housing



Number of Homeless Persons



Number of First-Time Homeless



Exits From Homelessness & Retention of Permanent Housing

