

# Point-in-Time Count and Housing Inventory 2019

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SPRINGFIELD-HAMPDEN COUNTY CONTINUUM OF CARE

City of Springfield Office of Housing  
1600 East Columbus Ave. Springfield, MA 01103

# Key Findings and Trends

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## Total Count

- 2443 homeless persons
- 27% decrease from last year, primarily due to the housing of the Hurricane Maria evacuees, who had a large presence in the 2018 count (there were 1047 evacuees in the 2018 count)
- Count has decreased 19% from 2015, attributable to decrease in number of homeless families

## Families

- 2070 persons in 575 families with children
- Decrease of 21% since 2015; 29% decrease since 2018

## Individuals

- 373 homeless individuals
- No change since 2015; 18% decrease since 2018

## Among those in the total count--

### Unsheltered

- 42 unsheltered individuals
- No unsheltered families
- 45% of unsheltered individuals were in Holyoke; the rest were throughout Springfield, Chicopee, Holyoke, Westfield and West Springfield
- The sleeping locations of the unsheltered individuals were:
  - 52% outdoors
  - 21% in a vehicle
  - 26% indoor location, such as abandoned building, hallway, bus station, police station

The low temperature on the night of the count was -5 degrees,

### Youth

- 25 unaccompanied youth, a decrease of 43% since 2015
  - 1 unaccompanied youth is chronically homeless (living in Safe Havens)
- 73 parenting youth, a decrease of 70% since 2015

### Veterans

- 25 veterans
- Decrease of 34% since 2015, but an increase of 6 veterans since the 2018 count
- 6 veterans are chronically homeless

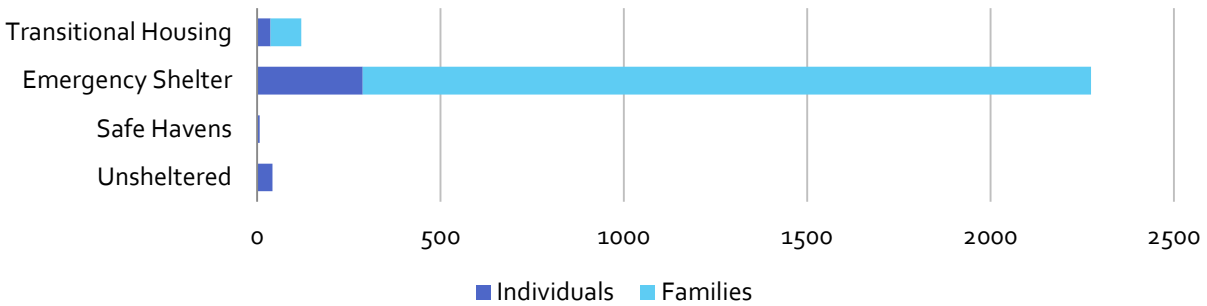
### Chronic Homelessness

- 69 chronically homeless individuals; the same number as in 2015, but an increase of 10 since the 2018 count
- 37 chronically homeless families, made up of 131 people; decrease of 42% since 2015

## Point-in-Time Count

2443

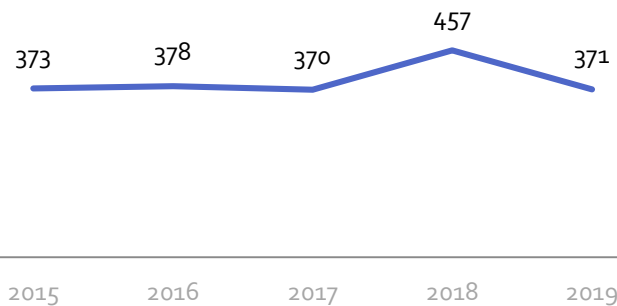
Persons experiencing homelessness on one night  
In January 2019 in Hampden County, Massachusetts



371

People in households with  
**ADULTS ONLY**

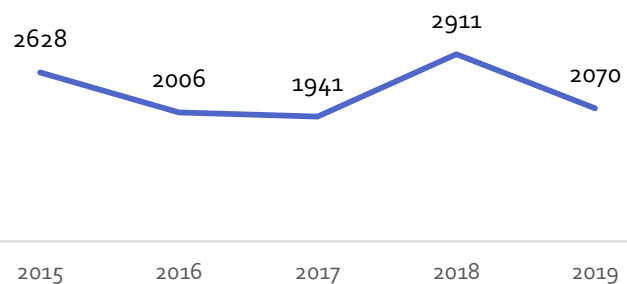
18 % decrease since 2018;  
No change compared to 2015



2070

People in households with  
**ADULTS & CHILDREN**

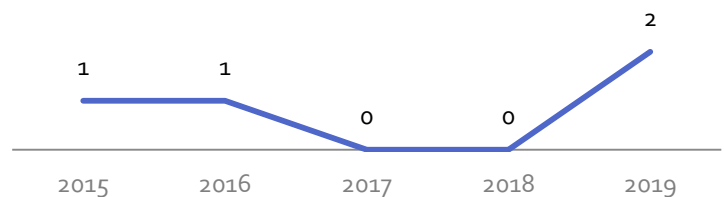
29% increase since 2018;  
21% decrease since 2015



2

People in households with  
**ONLY CHILDREN**

Numbers are too small  
to indicate trend



**Increased census in 2018 was due to presence of 1047 Hurricane Maria evacuees.**

## 5 Year Trends: 2015-2019

Overall			
	Change	2015	2019
Homelessness rate per 10,000 residents	▼	64	52
Total homeless people	▼ 559 (-19%)	3002	2443
Shelter Type			
	Change	2015	2019
Unsheltered people	▲ 32 (320%)	10	42
People in emergency shelter	▼ 355 (-13%)	2798	2443
People in Safe Haven	=	7	7
People in transitional housing	▼ -68 (-36%)	188	120
Household and Population Types			
	Change	2015	2019
People in households with adults and children	▼ 558 (-21%)	2628	2070
People in households with adults only	▼ -2 (-0.5%)	373	371
People in households with only children	▲ 1 (100%)	1	2
Homeless veterans	▼ -13 (-34%)	38	25
Chronically homeless individuals	=	69	69
Chronically homeless families	▼ -25 (-40%)	62	37
Unaccompanied youth (14-24)	▼ -19 (-43%)	44	25
Unaccompanied parenting youth (14-24)	▼ -170 (-70%)	243	73

## Demographics







## Individuals without Children & Chronically Homeless Individuals

371

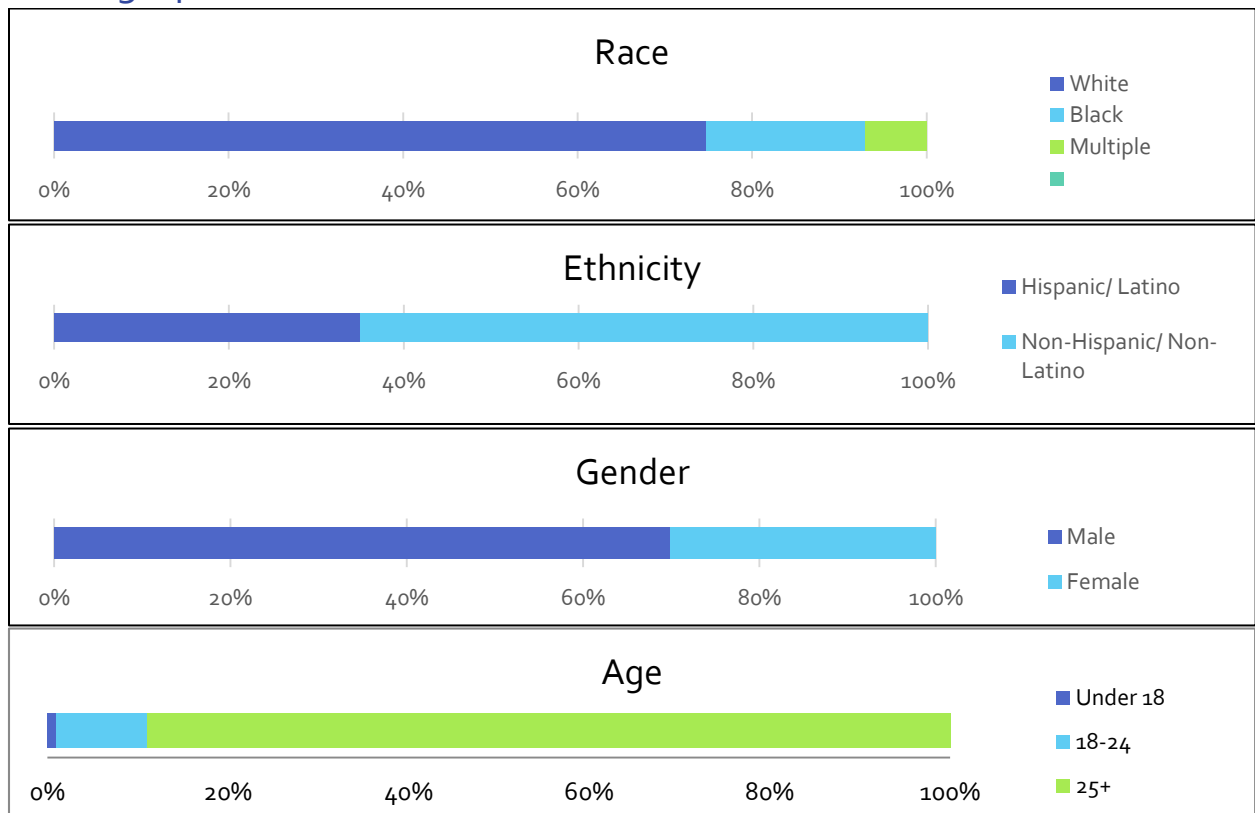
Individuals without children

69

Chronically homeless individuals

 <b>42</b> UNSHELTERED PERSONS	<b>25</b> CHRONIC
 <b>288</b> IN EMERGENCY SHELTER	<b>39</b> CHRONIC
 <b>7</b> IN SAFE HAVENS	<b>5</b> CHRONIC
 <b>36</b> IN TRANSITIONAL HOUSING	



## Demographics



## Adults with Children (Families)

**575** families, made up of **2070** people

**37** chronically homeless families, made up of **131** people

 <b>1986</b> IN EMERGENCY SHELTER	<b>131</b> CHRONIC
 <b>84</b> IN TRANSITIONAL HOUSING	

## Demographics







## Unaccompanied Youth – a subset of the total count

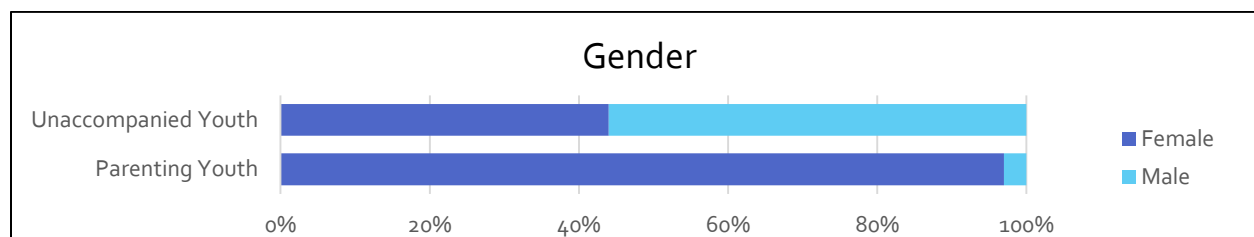
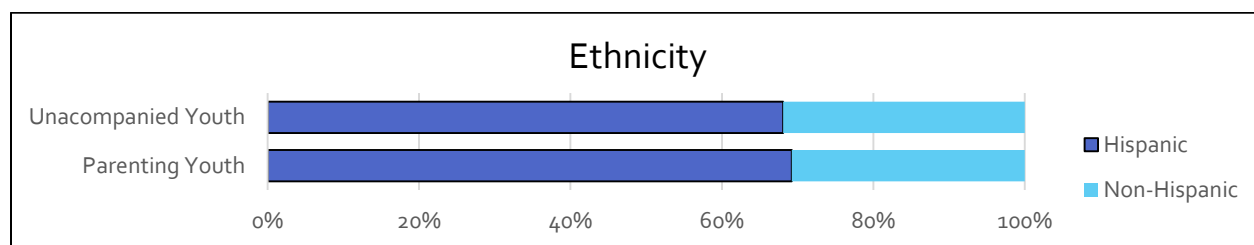
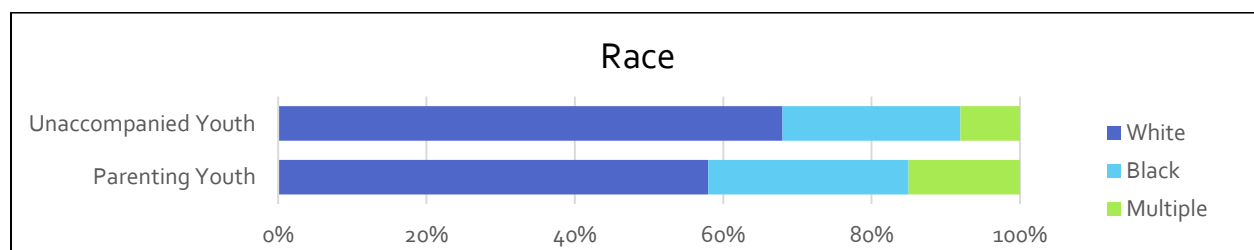
The numbers previously reported include the following youth under age 25:

**25** unaccompanied youth—including **2** under age 18—and

**73** parenting youth

 <b>2</b> UNSHELTERED YOUTH	<b>2</b> unaccompanied
 <b>86</b> in EMERGENCY SHELTER	<b>16</b> unaccompanied <b>70</b> parenting
 <b>1</b> in SAFE HAVENS	<b>1</b> chronic
 <b>9</b> in TRANSITIONAL HOUSING	<b>6</b> unaccompanied <b>3</b> parenting

## Demographics







## Veterans – a subset of the total count

25

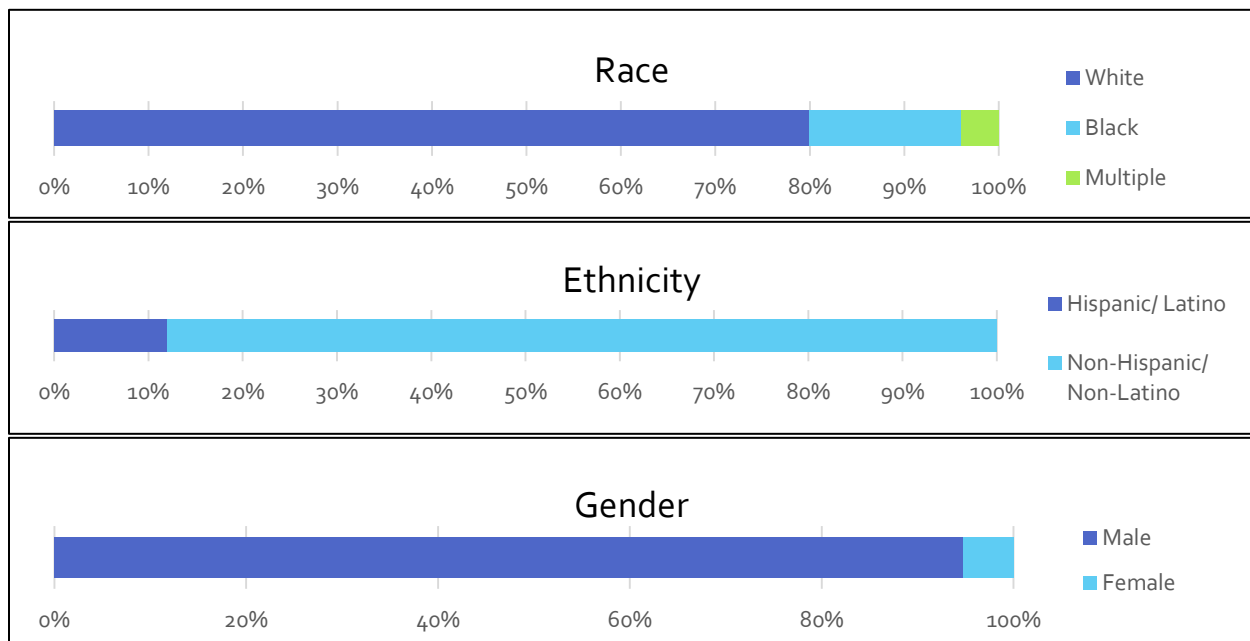
Veterans experiencing homelessness on one night  
In January 2019 in Hampden County, Massachusetts

5

Chronically homeless veterans

 3 UNSHELTERED veterans	2 chronic
 16 veterans in EMERGENCY SHELTER	2 chronic 4 in families with children
 1 veteran in SAFE HAVENS	1 chronic
 5 veterans in TRANSITIONAL HOUSING	

## Demographics

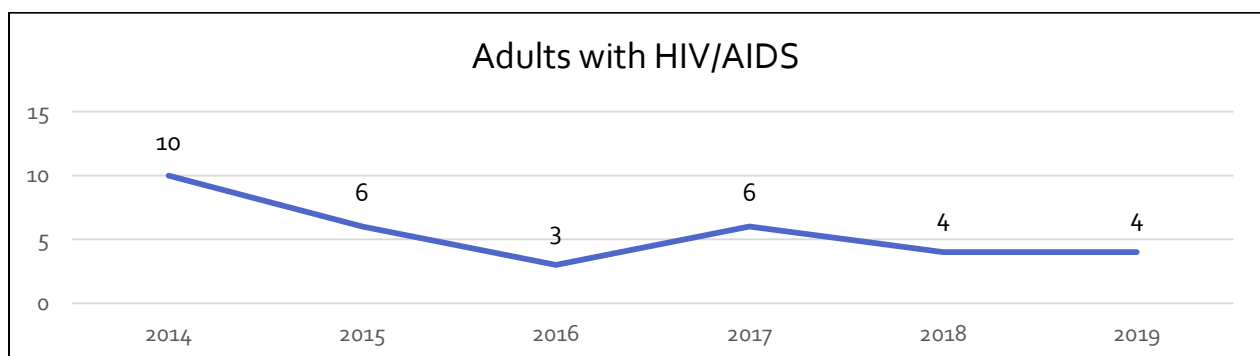
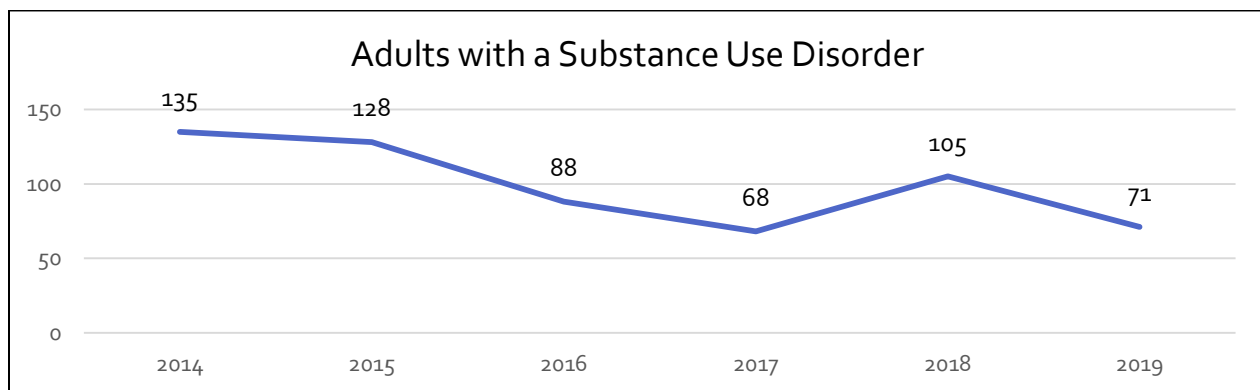
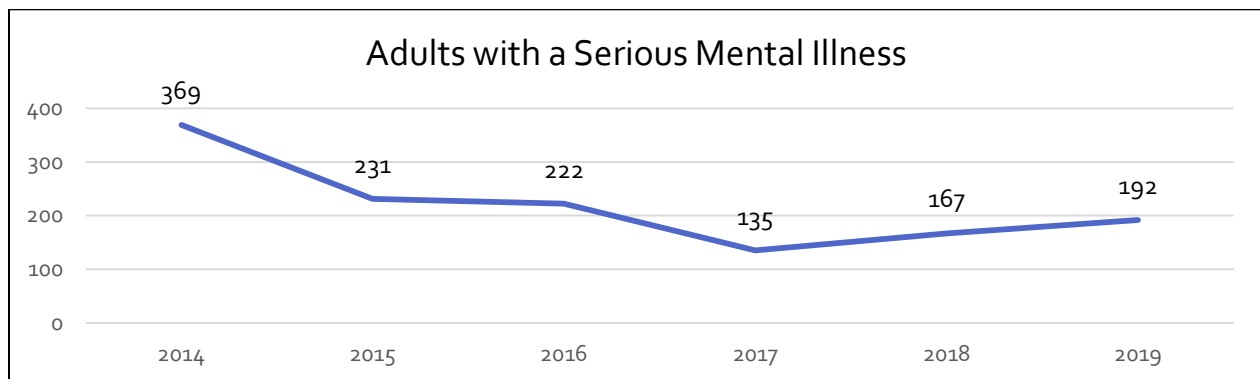




## Subpopulations

Subpopulation information reflects what is self-reported by persons experiencing homelessness. There is no trend report for persons fleeing domestic violence due to changes in data collection of this characteristic over the years.

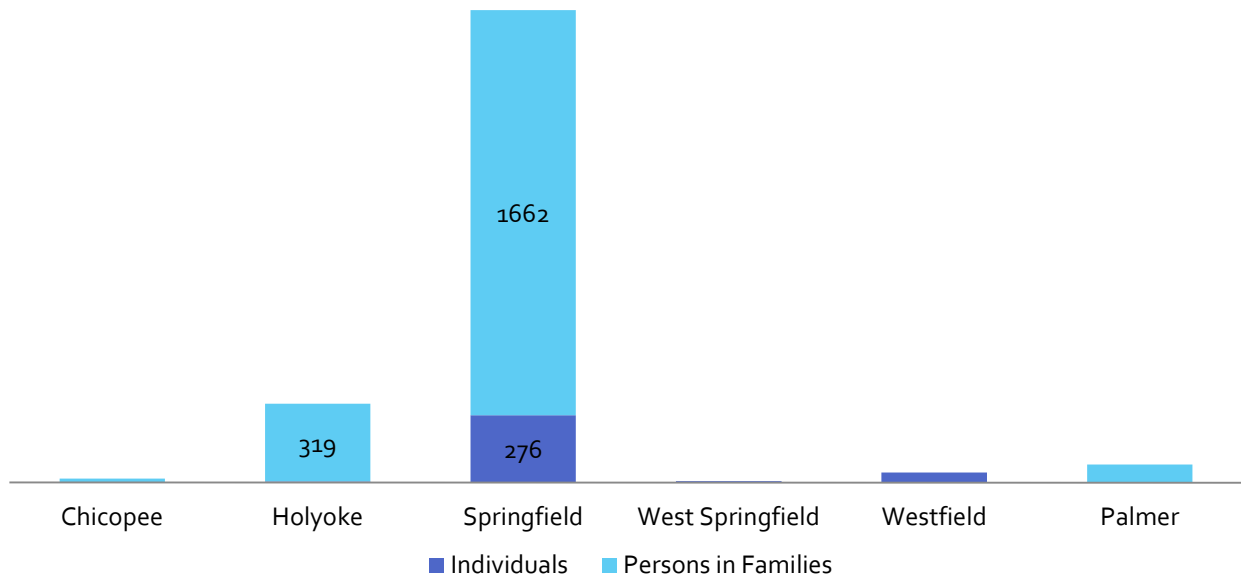
	Emergency Shelter	Transitional Housing	Safe Havens	Unsheltered	TOTAL
<b>Adults with a Serious Mental Illness</b>	155	8	7	22	192
<b>Adults with a Substance Use Disorder</b>	45	4	4	18	71
<b>Adults with HIV/AIDS</b>	4	0	0	0	4
<b>Adults Fleeing Domestic Violence</b>	89	38	0	1	128



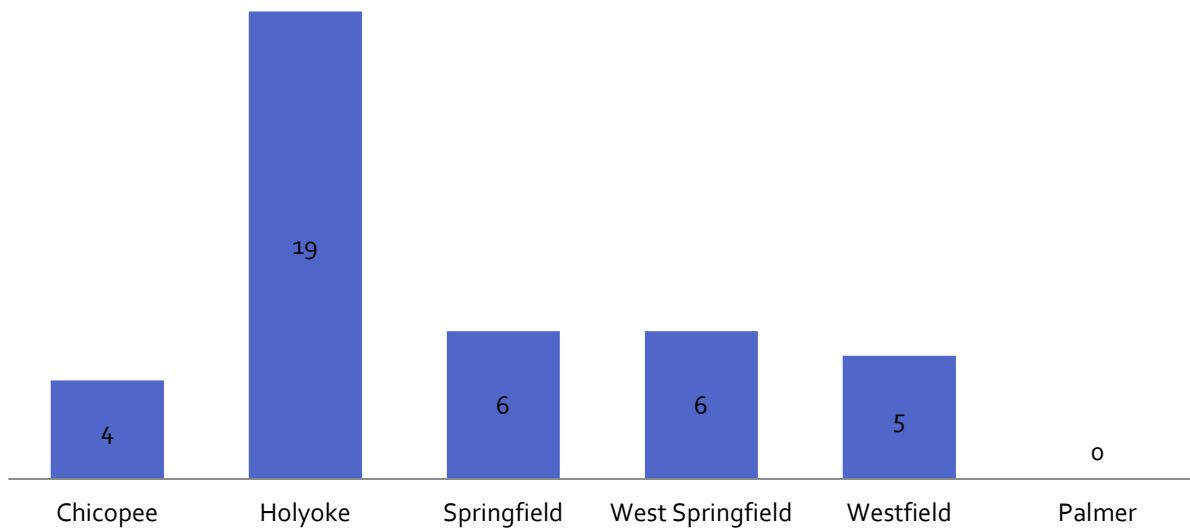
## By Community

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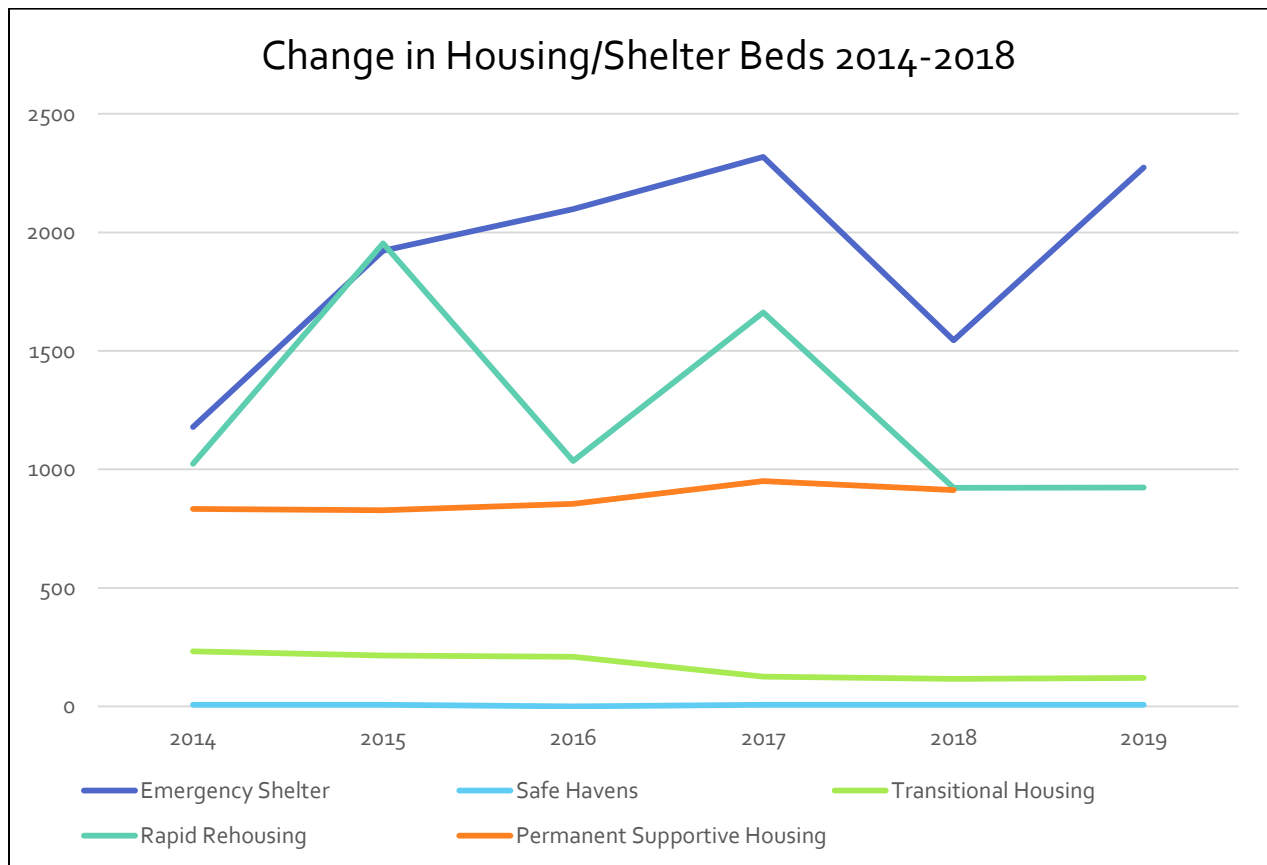
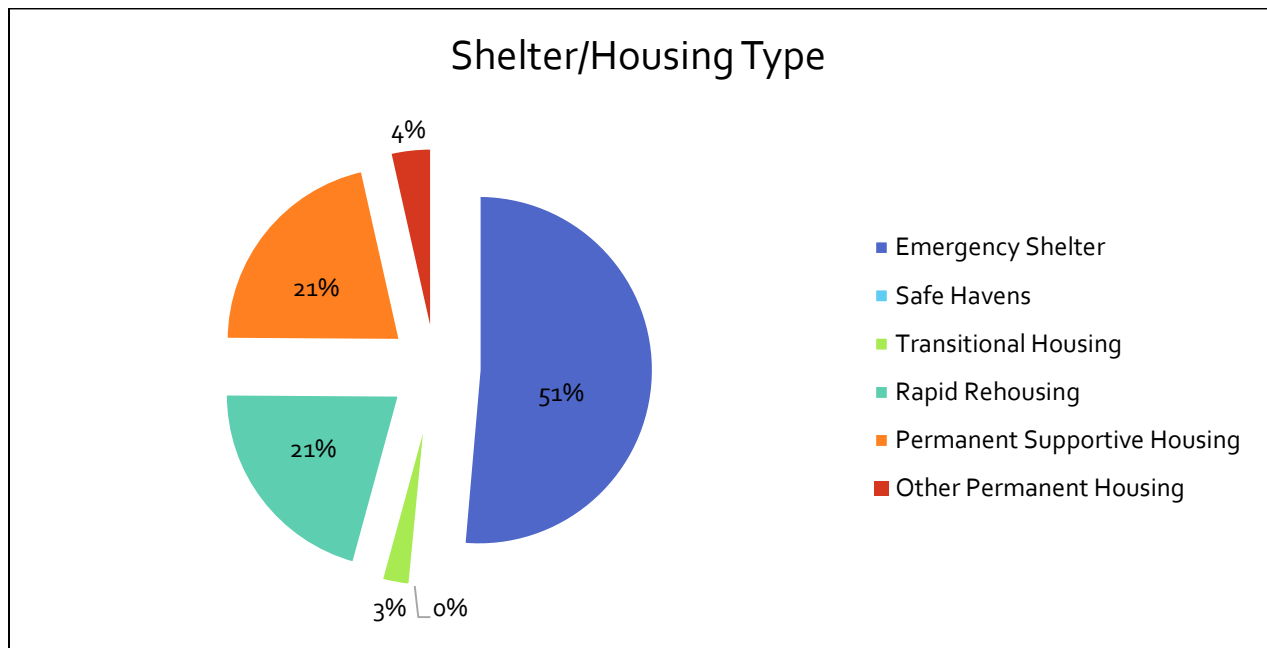
### Sheltered Population

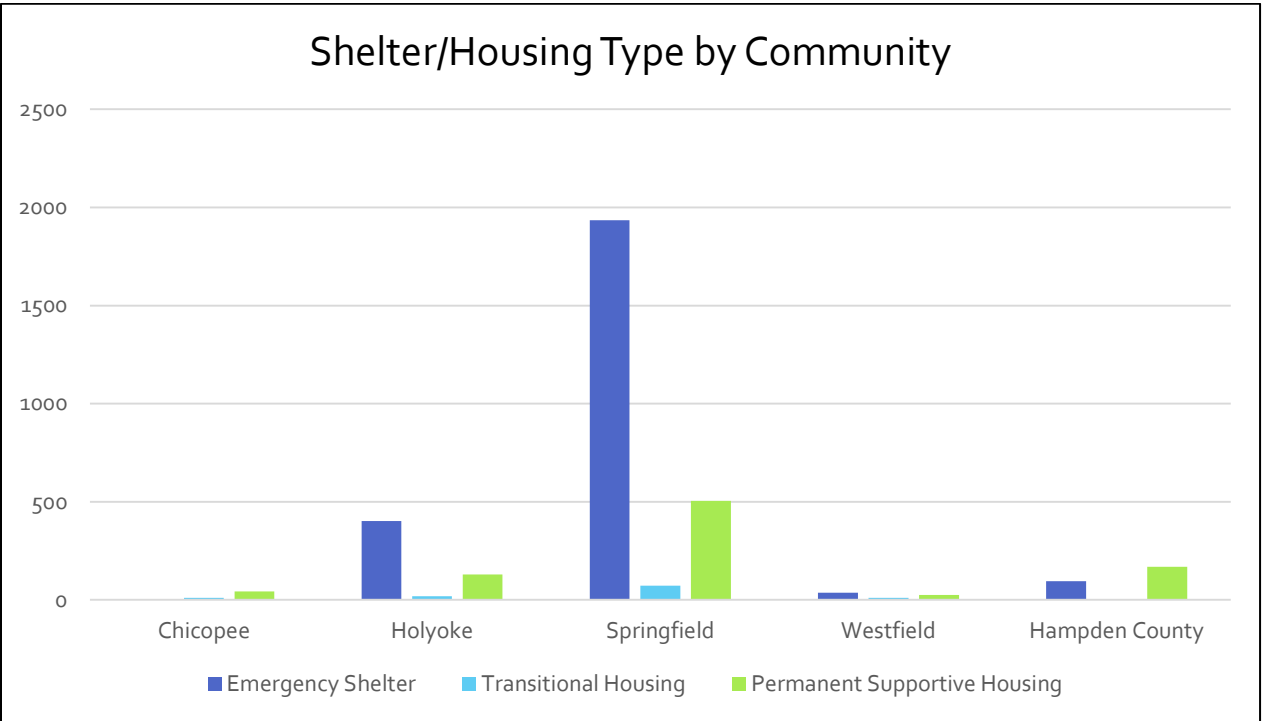
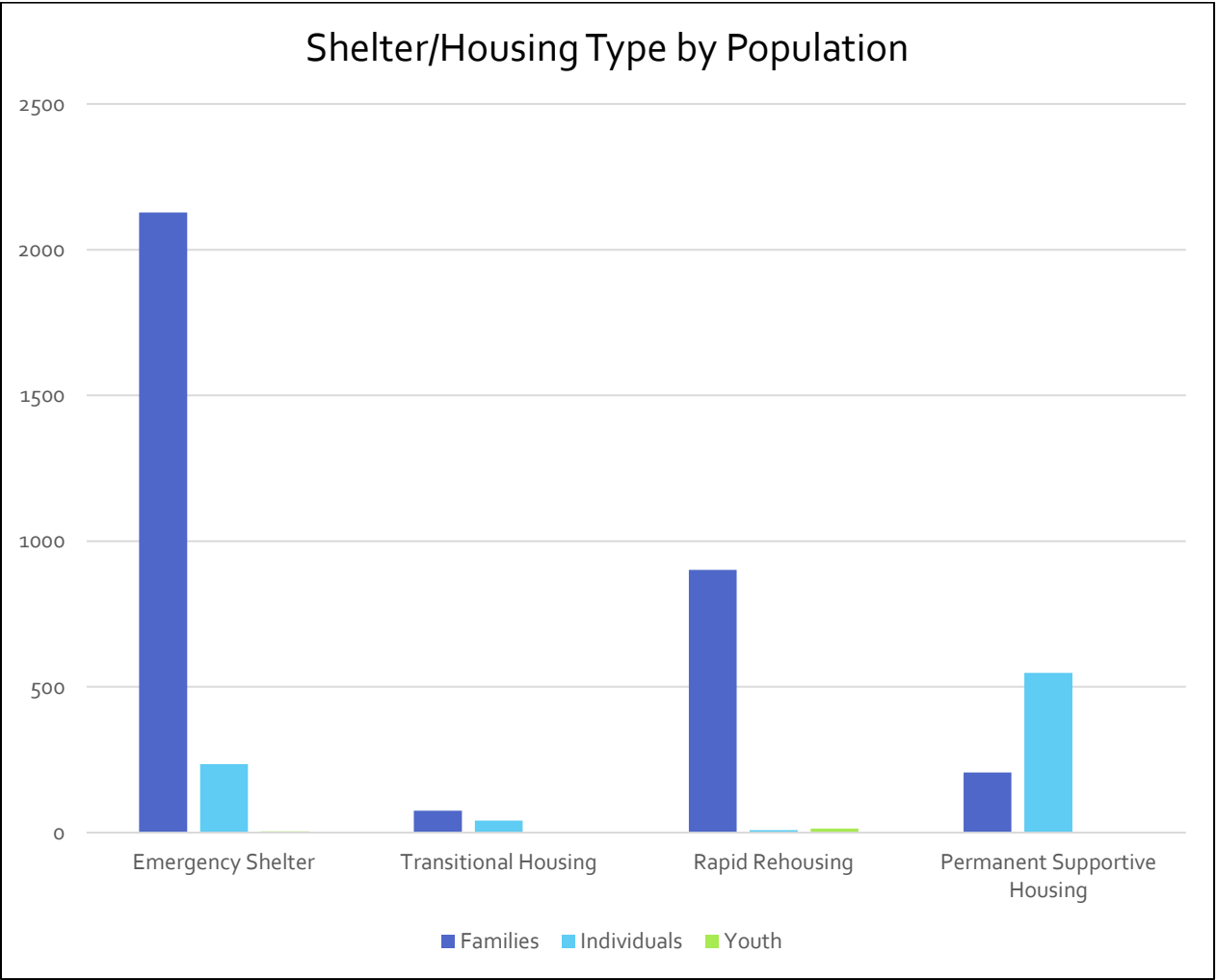


### Unsheltered Population



## Shelter & Housing Inventory





## Background & Methodology

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The 2019 Point-in-Time (PIT) Count is an unduplicated count of persons experiencing homelessness in Hampden County, Massachusetts on the night of Wednesday, January 30, 2019. The US Department of Housing and Urban Development (HUD) requires communities receiving federal Continuum of Care (CoC) funds to count people living in emergency shelters, transitional housing, and places not meant for human habitation on a single night (a “point in time”) at least once every two years.

The PIT count consists of two components:

- the one-night shelter count, which tallies people sleeping in emergency shelters and transitional housing for the homeless, and
- the unsheltered count, which captures information on people who are in a place not meant for human habitation (e.g., sleeping outside, in a vehicle, tent, or a hallway or abandoned building).

The shelter count is compiled primarily from the Homeless Management Information System (HMIS), which is used by multiple service-provider agencies throughout the year to collect client-level data on people experiencing homelessness. For any shelters that do not use HMIS, volunteers visit the shelter on the night of the count and survey each resident. Unsheltered individuals are identified by 1) a street count conducted on the date of the point-in-time count, in which individuals canvass known locations looking for persons who are homeless, and 2) a service-based count during the week following the date of the count, in which volunteers ask individuals at meal sites where they slept on the night of the count. Identifying information is collected during the street count and service-based count, in order to de-duplicate anyone who may have been counted more than once.

The PIT count includes only those who are literally homeless on the night of the count. It does not attempt to count those who are “doubled-up” or “couch-surfing” at the time of the count. In addition to doubled up individuals and families, there are other exclusions in the PIT count. For instance, persons temporarily in institutions (e.g., jails, juvenile correction facilities, foster care, hospital beds, and detox centers) are excluded.

The street count is an imperfect way to find all unsheltered persons, and it is not expected that the unsheltered count is 100% accurate, as there may always be locations that are unchecked. However, the count method is largely consistent from year to year, so the count does identify trends. Beginning in 2018, the street count in Springfield was augmented by Springfield Police Department officers. In 2019, the Holyoke Police Department and volunteers from Tapestry Health assisted with the count, which resulted in identification of more people in Holyoke than in prior years.

The Springfield-Hampden County PIT count is conducted annually by the Springfield-Hampden County Continuum of Care (CoC), a network of municipalities, organizations, community residents, and businesses that coordinate initiatives with the primary goal of ending homelessness in our community. The lead agency for the CoC is the City of Springfield Office of Housing.

## Data Tables

### Homeless Population - Total

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	815	65	7	41	928
Total Number of Persons	2,274	120	7	42	2,443
Number of Children Under 18	1,238	54	0	0	1,292
Number of Persons 18-24	188	12	1	2	203
Number of Persons Over Age 24	848	54	6	40	948
GENDER					
Female	1,233	73	1	9	1,316
Male	1,039	47	6	33	1,125
Transgender	2	0	0	0	2
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	928	62	3	31	1,024
Hispanic/ Latino	1,346	58	4	11	1,419
RACE					
White	1,268	86	5	40	1,399
Black or African-American	424	30	1	2	457
Asian	8	0	0	0	8
American Indian or Alaska Native	2	0	0	0	2
Native Hawaiian or Other Pacific Islander	5	0	0	0	5
Multiple Races	567	4	1	0	572
CHRONICALLY HOMELESS					
Total Number of Persons	170		5	25	200

## Households with at least One Adult and One Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	546	29	0	575
Total Number of Persons	1,986	84	0	2,070
Number of Children Under 18	1,236	54	0	1,290
Number of Persons 18-24	159	6	0	165
Number of Persons Over Age 24	591	24	0	615
GENDER				
Female	1154	52	0	1,206
Male	831	32	0	863
Transgender	1	0	0	1
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	748	33	0	781
Hispanic/ Latino	1,238	51	0	1,289
RACE				
White	1,054	69	0	1,123
Black or African-American	375	15	0	390
Asian	5	0	0	5
American Indian or Alaska Native	2	0	0	2
Native Hawaiian or Other Pacific Islander	5	0	0	5
Multiple Races	545	0	0	545
CHRONICALLY HOMELESS				
Total Number of Households	37		0	37
Total Number of Persons	131		0	131

## Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	267	36	7	41	351
Total Number of Persons	286	36	7	42	371
Number of Persons 18-24	29	6	1	2	38
Number of Persons Over Age 24	257	30	6	40	333
GENDER					
Female	78	21	1	9	109
Male	207	15	6	33	261
Transgender	1	0	0	0	1
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	180	29	3	31	243
Hispanic/ Latino	106	7	4	11	128
RACE					
White	212	17	5	40	274
Black or African-American	49	15	1	2	67
Asian	3	0	0	0	3
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	22	4	1	0	27
CHRONICALLY HOMELESS					
Total Number of Persons	39		5	25	69



## Households with only Children

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	2	0	0	2
Total Number of Persons	2	0	0	2
GENDER				
Female	1	0	0	1
Male	1	0	0	1
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	0	0	0	0
Hispanic/ Latino	2	0	0	2
RACE				
White	2	0	0	2
Black or African-American	0	0	0	0
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	0	0	0	0
CHRONICALLY HOMELESS				
Total Number of Persons	0		0	0

## Youth – Unaccompanied Youth Households

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	16	6	1	2	25
Total Number of Persons	16	6	1	2	25
Number of Children Under 18	2	0	0	0	2
Number of Persons 18-24	14	6	1	2	23
GENDER					
Female	7	3	0	1	11
Male	9	3	1	1	14
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	6	2	0	1	9
Hispanic/ Latino	10	4	1	1	16
RACE					
White	13	2	1	1	17
Black or African-American	3	2	0	1	6
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	0	2	0	0	2
CHRONICALLY HOMELESS					
Total Number of Persons	1	0	1	1	3

## Youth – Parenting Youth Households

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	70	3	0	73
Total Number of Persons	189	8	0	197
Total Parenting Youth	70	3	0	73
Total Children in Parenting Youth Households	119	5	0	124
Number of Parenting Youth Under Age 18	0	0	0	0
Children in Households with Parenting Youth Under 18	0	0	0	0
Number of Parenting Youth Age 18 to 24	70	3	0	73
Children in Households with Parenting Youth 18-24	119	5	0	124
GENDER				
Female	68	3	0	71
Male	2	0	0	2
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	23	0	0	23
Hispanic/ Latino	47	3	0	50
RACE				
White	41	1	0	42
Black or African-American	18	2	0	20
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	11	0	0	11
CHRONICALLY HOMELESS				
Total Number of Households	0		0	0
Total Number of Persons	0		0	0

## Veterans - Total

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	16	5	1	3	25
Total Number of Persons	35	5	1	3	44
Number of Veterans	16	5	1	3	25
GENDER					
Female	3	0	0	0	3
Male	13	5	1	3	22
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	14	5	1	2	22
Hispanic/ Latino	2	0	0	1	3
RACE					
White	12	4	1	3	20
Black or African-American	3	1	0	0	4
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	1	0	0	0	1
CHRONICALLY HOMELESS					
Total Number of Households	1		1	2	4
Total Number of Persons	4		1	2	7

## Veteran – Households with at Least One Adult & One Child

	Sheltered		Unsheltered	Total
	Emergency	Transitional		
TOTAL HOUSEHOLDS AND PERSONS				
Total Number of Households	4	0	0	4
Total Number of Persons	23	0	0	23
Number of Veterans	4	0	0	4
GENDER				
Female	3	0	0	3
Male	1	0	0	1
Transgender	0	0	0	0
Gender non-conforming	0	0	0	0
ETHNICITY				
Non-Hispanic/ Non-Latino	2	0	0	2
Hispanic/ Latino	2	0	0	2
RACE				
White	2	0	0	2
Black or African-American	1	0	0	1
Asian	0	0	0	0
American Indian or Alaska Native	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0
Multiple Races	1	0	0	1
CHRONICALLY HOMELESS				
Total Number of Households	1		0	1
Total Number of Persons	3		0	3

## Veteran – Households without Children

	Sheltered			Unsheltered	Total
	Emergency	Transitional	Safe Haven		
TOTAL HOUSEHOLDS AND PERSONS					
Total Number of Households	12	5	1	3	21
Total Number of Persons	12	5	1	3	21
Number of Veterans	12	5	1	3	21
GENDER					
Female	0	0	0	0	0
Male	12	5	1	3	21
Transgender	0	0	0	0	0
Gender non-conforming	0	0	0	0	0
ETHNICITY					
Non-Hispanic/ Non-Latino	12	5	1	2	20
Hispanic/ Latino	0	0	0	1	1
RACE					
White	10	4	1	3	18
Black or African-American	2	1	0	0	3
Asian	0	0	0	0	0
American Indian or Alaska Native	0	0	0	0	0
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
Multiple Races	0	0	0	0	0
CHRONICALLY HOMELESS					
Total Number of Persons	1		1	2	4

## Data Tables – Population and Beds by Community

### Homeless Population by Community

	Total Persons	Persons in Families	Individuals without Children	Veterans	Youth 18-24	Chronically Homeless Individuals
<b>Chicopee</b>						
Unsheltered	4		4			2
Emergency Shelter	2		2			2
Transitional Housing	15	15				
<b>Holyoke</b>						
Unsheltered	19		19	1		12
Emergency Shelter	310	305	5	1	3	
Transitional Housing	14	14				
<b>Palmer</b>						
Emergency Shelter	74	74				
<b>Springfield</b>						
Unsheltered	6		6		2	1
Emergency Shelter	1861	1607	254	13	10	37
Transitional Housing	77	55	22	5	2	
<b>West Springfield</b>						
Unsheltered	8		8	2		6
Emergency Shelter	2		2		2	
Transitional Housing	4		4		4	
<b>Westfield</b>						
Unsheltered	5		5			4
Emergency Shelter	25		25	2	1	
Safe Havens	7		7	1	1	5
Transitional Housing	10		10			

## Shelter and Housing Beds by Community

	Individuals	Families	Youth	Veterans	HIV/AIDS	DV
<b>Chicopee</b>						
Emergency Shelter						
Transitional Housing		15				15
Permanent Supportive Housing	18	29		47		
<b>Holyoke</b>						
Emergency Shelter	3	493				27
Transitional Housing		14				14
Permanent Supportive Housing	61	108		74		
<b>Springfield</b>						
Emergency Shelter	197	1332	4			36
Transitional Housing	36	55		11		63
Permanent Supportive Housing	466	141		133	52	
<b>Westfield</b>						
Emergency Shelter	37					
Safe Havens	7					
Transitional Housing	10					
Permanent Supportive Housing	17	9	10	16		
<b>Hampden County</b>						
Emergency Shelter		303				
Transitional Housing						
Permanent Supportive Housing	77	8		85		